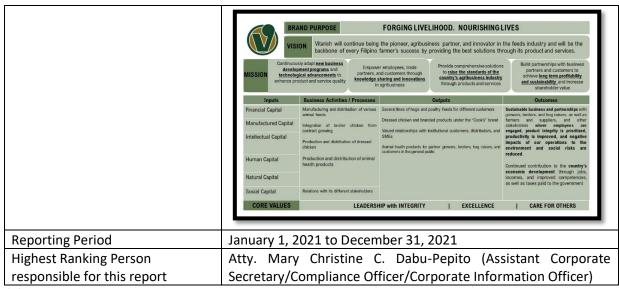
# 2021 SUSTAINABILITY REPORT VITARICH CORPORATION

### **Contextual Information**

Company Details	
Name of Organization	Vitarich Corporation (PSE: VITA)
Location of Headquarters	Marilao-San Jose Road, Sta. Rosa I, Marilao, Bulacan
Location of Operations	Principal Office: Marilao-San Jose Road, Sta. Rosa I, Bulacan
	Other offices:
	Zone 4, San Isidro, Magarao, Camarines Sur Brgy. Mali-ao, Pavia, Iloilo
	Luzuriaga Ext., Reclamation Area, Brgy. 13, Bacolod City
	Jabbe Properties and Warehouse No. 10, Maciano Quizon St., Brgy. Alang Alang, Mandaue City, Cebu
	Km. 14, Panacan, Davao City Unit A, Warehouse 3, Neo Central Arcade, Cugman, Cagayan De
	Oro City Block 14, Lot 1, Door 1, DARBCI Homes Subdivision, General
	Santos City
	Feed Mill Plants owned and operated by VITA:
	Brgy. Mali-ao, Pavia, Iloilo
	Km. 14, Panacan, Davao City
	VITA has also operations with its Toll Mill Partner in 105 Barrio Bagbaguin, Sta. Maria, Bulacan
Report Boundary: Legal entities (e.g. subsidiaries) included in this report*	Having no subsidiaries during the reporting period, the report covers only VITA and the feed mill plants it operates, except as otherwise stated in the report. Except as otherwise stated and/or reported, this report excludes the operations in VITA's dressing plants in Marilao, Bulacan and Tugbok, Davao City as they are being operated by third parties/business partners.
Business Model, including Primary Activities, Brands, Products, and Services	Please see Annex "A"



<sup>\*</sup>If you are a holding company, you could have an option whether to report on the holding company only or include the subsidiaries. However, please consider the principle of materiality when defining your report boundary.

### **Materiality Process**

Explain how you applied the materiality principle (or the materiality process) in identifying your material topics.<sup>1</sup>

The data and information needed were collated from the different departments of VITA. Based on these existing data, the material topics for the report were analyzed using the Materiality Matrix. Per assessment, the following are the topics material to Vitarich:

- (a) All topics under Economic Sustainability in the SEC-provided template.
- (b) Resource Management except Reduction of Energy Consumption and Ecosystems and Biodiversity (the Corporation does not operate within or adjacent to protected areas and areas of high biodiversity value outside protected areas)
- (c) Environmental Impact Management
- (d) Environmental Compliance
- (e) Employee Management
- (f) Workplace Conditions, Labor Standards and Human Rights, except Supply Chain Management
- (g) Relationship with Community, except those pertaining to IPs
- (h) Customer Management, except Customer Privacy

However, while the same were assessed to be material, some disclosure topics have limited available data because VITA is still in the early stage in integrating sustainability in its business model.

The topics that are not material were left in blank/unanswered.

<sup>&</sup>lt;sup>1</sup> See *GRI 102-46* (2016) for more guidance.

# **ECONOMIC**

### **Economic Performance**

<u>Direct Economic Value Generated and Distributed</u>

Disclosure	Amount	Units
Direct economic value generated (revenue)	9,704,281,449.00	PhP
Direct economic value distributed:		
a. Operating costs	8,847,927,288.00	PhP
	(direct costs)	
b. Employee wages and benefits	247,960,596.00	PhP
c. Payments to suppliers, other operating costs	700,926,732.00	Php
	(other opex)	
d. Dividends given to stockholders and interest payments	Dividends – none	PhP
to loan providers	Interests –	
	23,051,290.00	
e. Taxes given to government	123,431,294.00	PhP
	(includes national	
	and local taxes and	
	licenses and permits)	
f. Investments to community (e.g. donations, CSR)	1,391,075.00	PhP

What is the impact and where	Which stakeholders are	Management Approach
does it occur? What is the	affected?	
organization's involvement in the		
impact?		
VITA generated a total revenue of	Government, employees,	VITA has a Lifetime Profitable Partnership
Php9,704,281,449.00 as a result of	creditors, suppliers,	program designed to create long term
its business operations, strategies	community.	growth not only of VITA but also of its
and other operating and passive		partners.
income. With this amount, it was		
able to fund its operating costs and		The monthly results of operations as well
pay the salaries of its employees. It		as the projections for the succeeding
was also able to contribute to the		months are reported to the Board of
government in the form of taxes		Directors every month. Changes in the
and license fees. In addition, it was		business strategies are constantly made if
able to pay interests to its loan		necessary in order to adapt to the COVID-
providers and still had something to		19 situation and regulations in place in the
share with the community in the		country.
form of donations and Corporate		
Social Responsibility (CSR) activities.		VITA maintained the additional sales
Its generated revenue has an		channels it made in 2020 and continuously
impact on the country's revenue		looked for additional sales channels in
through the taxes it paid for 2021. It		2021. It also renegotiated its contracts
also has an impact on the labor		with some of its suppliers and customers

sector through job creation and retention as well as in food production and distribution.

#### What are the Risk/s Identified?

The COVID-19 pandemic and the several lockdowns in 2021 continued to pose financial risks as it affected not only the operations but also the customers' demands for VITA's products.

The African Swine Flu also continued to pose risks not only to VITA's operations but also to its customers' operations.

# What are the Opportunity/ies Identified?

The availability of multiple sales channels for VITA's products helped the innovations made in its business strategies.

for mutually beneficial amended contracts. It complied with the terms of its contracts or re-negotiated contracts.

VITA also maintained its COVID-19 Crisis Management Team to ensure the health and safety of its employees and business continuity in order to avoid disruptions in the operations.

To avoid disruptions in operations due to temporary closure of its offices and plants because of COVID-19 infections, VITA followed all public health standards imposed and recommended by the government, provided transportation to its employees, allowed telecommuting even if it is allowed to operate on-site at 100% capacity.

VITA likewise paid its creditors in accordance with the terms of the loan in order to avoid penalties and law suits.

VITA commits to continue improving its operations and business strategies.

### Climate-related risks and opportunities<sup>2</sup>

Governance	Strategy	Risk Management	Metrics and Targets
Disclose the	Disclose the actual and	Disclose how the	Disclose the metrics
organization's	potential impacts <sup>3</sup> of	organization identifies,	and targets used to
governance around	climate-related risks	assesses, and manages	assess and manage
climate-related risks	and opportunities on	climate-related risks	relevant climate-
and opportunities	the organization's		related risks and
	businesses, strategy,		opportunities where
	and financial planning		such information is
	where such information		material
	is material		
Recommended Disclosures			

<sup>&</sup>lt;sup>2</sup> Adopted from the Recommendations of the Task Force on Climate-Related Financial Disclosures. The TCFD Recommendations apply to non-financial companies and financial-sector organizations, including banks, insurance companies, asset managers and asset owners.

<sup>&</sup>lt;sup>3</sup> For this disclosure, impact refers to the impact of climate-related issues on the company.

Describe Describe Disclose the metrics Describe the a) the the board's oversight of climate-related organization's used by the climate-related risks and processes for organization to risks and opportunities the identifying and assess climateopportunities assessing climaterelated risks and organization has related risks identified over the opportunities in line with its strategy short, medium and long term and risk management process VITA's VITA The President and/or VITA is exposed to the identifies and metrics in department heads following risks due to assesses climateassessing its climaterelated risks through report to the Board of climate change: related risk Directors how floods or any or all of the management and extreme weather i. Physical Risk. Being an following methods: (a) strategy are: (a) cost continuous analysis of conditions affect or agribusiness, efficiency of impact VITA's business exposed to physical its business processes strategy; (b) quality of as well as the measures risks of drought and and finding the factors feeds and poultry; (c) that could affect its undertaken to minimize extreme rains/extreme ability to meet the impacts. weather condition and processes and targeted customers' demands; flooding. goals; (b) reviewing customer and (d) Operational satisfaction. Risk. past negative Climate change poses experiences or negative the risk of disrupting results and finding out the root cause; and/or VITA's operations. iii. Credit and Liquidity (c) continuous research Risks. Climate change and benchmarking with affect could VITA's other companies in the financial performance same industry. and access to capital. For tropical countries like the Philippines, the global warming effect of climate change gives VITA the opportunity to solar use energy technology. Since global warming tends to produce less clouds in the atmosphere, the intensity and duration of sunlight exposure increases. Thus, the opportunity of converting this into

b) Describe	solar energy and using the same in its business operations.  b) Describe the impact	b) Describe the	b) Describe the
management's role in assessing and managing climate-related risks and opportunities	of climate-related risks and opportunities on the organization's businesses, strategy and financial planning.	organization's processes for managing climate- related risks	targets used by the organization to manage climate-related risks and opportunities and performance against targets
The management meets at least twice a month to discuss the results of the previous month's operations, the factors for achieving said results/non-attainment of targets, the financial and climate-related risks and opportunities as well as the possible spread of animal diseases/viruses. It makes the appropriate adjustments in its strategies. Any climate-related issue that affects or may potentially affect VITA's business operations are likewise discussed to the Board, together with measures undertaken or to be undertaken to address the climate-related issues.	Drought and extreme rains/extreme weather condition and flooding cause disruptions in crop production and also affects the quality of raw materials. In addition, all the identified risks have the following impacts/potential impacts on its business operations:  a. Higher costs due to insufficiency or scarcity of raw materials or because of disruptions in the crop production. b. Decrease in demand for feeds from animal raisers/growers since drought and extreme rains and flooding adversely affect the growth efficiency of farm animals, especially poultry.	To manage the climate-related risks, VITA reformulates its feeds using alternative materials and changing parameters in processing to attain the specified quality for a specific feed type. VITA also benchmarks and conducts continuous consultations and research and development to maintain the quality of feeds despite using alternative raw materials. Likewise, VITA's locally sourced materials are supported by importations and frame contract to manage and mitigate impacts of climate-related risks.  VITA has also an ongoing solar energy	VITA's target in managing its climate-related risk management and strategy is to continue to deliver on time the agreed volume or agreed reduced volume of feeds and chicken to its customers without sacrificing quality, and without incurring too much costs.

- c. Disruption in the breeding cycles of imported poultry breeding stocks, thus, disrupting the supply chain considering that limited breeding stocks result in scarcity of day old chicks.
- d. Exposure to all sorts of risks posed by international supply chain should corn importations increase to more than 50% of the corn supply due to decrease in local corn produce and producers. e. Disruptions in poultry growing.
- f. Delays in delivery brought about by delays in payment to suppliers.

On the other hand, converting the increased intensity of sunlight exposure brought about by global warming into solar energy could drastically lower VITA's GHG emissions, in addition to lowering electricity costs. Lowering the electricity cost for the farm would have an immediate impact on the bottom line of the making growers, more attractive for them to continue in the business or even consider expansion. This could also help in mitigating the impacts of other risks leading to project in its Iloilo Feed Mill, which aims not only to minimize its negative impact to the environment but also to help improve operational efficiencies and reduce cost in order to mitigate also financial impacts of climate-related financial risks.

Apart from this, VITA also regularly maintains and upgrades its equipment to comply with DENR standards.

less exposure to operating loss.  In addition, this would also enable VITA to match its need to increase its contract growing capacities with the increase in customer demand for chickens in the market.		
c) Describe the resilience of the organization's strategy, taking into consideration different climaterelated scenarios including a 2°C or lower scenario	c) Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management	
VITA's climate-related risk management continues to prove to be resilient as evidenced by: (a) its 71 years of continued existence; (b) continued financial stability; (c) increase in its net income from its 2020 level.	As can be seen above, changes and modifications are made in VITA's business processes and feed formulation to mitigate impacts of climate-related risks and adapt to constraints brought about by climate-related risks and events.	

### **Procurement Practices**

Proportion of spending on local suppliers

Disclosure	Quantity	Units
Percentage of procurement budget used for significant locations	Nationwide: 95.45	%
of operations that is spent on local suppliers		
	Luzon – 50.61	
	Visayas – 13.92	
	Mindanao – 30.92	

What is the impact and where does it occur? What is the organization's		lers are	Management Approach
involvement in the impact?			
For the year 2021, 95.45% of VITA's procurement budget was spent on local suppliers. These suppliers consisted not only of suppliers of raw and other trade materials used in the manufacture of feeds and chicken but also service providers such as consultants and contractors.	companies, espec	-	VITA's procurement policies and strategies were crafted, reviewed, revised and implemented in a manner consistent with the company's vision of being the backbone of every Filipino farmer's success and mission of building partnerships with its suppliers, among others. Its procurement policies and strategies are periodically reviewed in order to continuously improve the company's buying plans, strategies and timings.
			VITA likewise partnered with the government in the latter's "Pilipinas Kontra Gutom" program. Through this program, VITA will procure one of its major raw materials from local farmers, thereby increasing farmer productivity and income. The contract will be implemented in 2022.
•	Which stakeholde affected?	ers are	Management Approach
Operational risks due to supply constraints, poor quality of supplies, and delays in deliveries due to calamities or extreme weather conditions.  Financial risks due to sudden or significant increase in prices of goods and services.  Legal, operational, and financial risks for late or non-payment of suppliers.  What are the Opportunity/ies Identified?	foregoing, cu creditors, shar and investors.	stomers,	In addition to the above, VITA makes payment allocations to suppliers, especially major raw materials suppliers in order to ensure timely deliveries of major raw materials absent calamities or extreme weather conditions.
VITA's multiple sourcing strategy allows it to manage climate-related			

risks. The availability of reliable suppliers can ensure operational efficiencies despite extreme weather conditions.	
The availability of raw materials and other input goods and services all year round can minimize increase in costs despite sudden or significant increase in prices of goods and services.	
Continuity of operations due to ontime payment of suppliers.	

### Anti-corruption

### <u>Training on Anti-corruption Policies and Procedures</u>

Disclosure	Quantity	Units
Percentage of employees to whom the organization's anti-	100	%
corruption policies and procedures have been communicated to		
Percentage of business partners to whom the organization's	0	%
anti-corruption policies and procedures have been		
communicated to	See Management	
	Approach	
Percentage of directors and management that have received	0	%
anti-corruption training		
	See Management	
	Approach	
Percentage of employees that have received anti-corruption	100	%
training		

•	Which stakeholders are affected?	Management Approach
organization's involvement in the	anceteu.	
impact?		
Training on anti-corruption policies	Suppliers, customers,	In 2021, the employees were re-oriented
and procedures directly impacts	employees,	and re-trained on the Company Rules and
VITA's business operations, supply	shareholders/investors,	Regulations, which included the
chain, human capital, and goodwill.	directors, officers and	company's current anti-corruption
	regulators.	policies.
Its anti-corruption policies relate		
mostly to prohibitions on conflicts		The internal audit department conducts
of interests, theft, and kickbacks, as		regular audit of VITA's different

well as to ensuring arms-length transactions in all dealings.

#### What are the Risk/s Identified?

Legal, financial, operational and reputational risks brought about by conflicts of interest, theft, or kickbacks.

# What are the Opportunity/ies Identified?

VITA's current anti-corruption policies present an opportunity to participate in external trainings on anti-corruption in the workplace in order to strengthen and improve its own policies in line with its core value of "integrity".

departments to ensure compliance with the company's processes, rules, regulations and internal controls.

VITA also complies with all laws and regulations. It ensures that it complies with its regulators' requirements and that it has all the necessary permits and licenses.

VITA also approved its Whistle Blowing Policy on 16 December 2021, which covered directors, officers, and employees. This aims to enable any concerned individual to report and provide information on any of the reportable actions specified in the policy.

Consistent with its core value of integrity, VITA will draft a program to effectively communicate its anti-corruption policies to its business partners. It also commits to conduct anti-corruption training to its directors and management.

#### Incidents of Corruption

Disclosure	Quantity	Units
Number of incidents in which directors were removed or	0	#
disciplined for corruption		
Number of incidents in which employees were dismissed or	0	#
disciplined for corruption		
Number of incidents when contracts with business partners	0	#
were terminated due to incidents of corruption		

· ·	Which stakeholders are affected?	Management Approach
impact?		
Prevention of corruption directly impacts VITA's business operations, supply chain, human capital, and goodwill.	employees, shareholders/investors, directors, officers and	In 2021, the employees were re-oriented and re-trained on the Company Rules and Regulations, which included the company's current anti-corruption policies.

#### What are the Risk/s Identified?

Legal, financial, operational and reputational risks brought about by incidents of corruption.

# What are the Opportunity/ies Identified?

VITA's current anti-corruption policies present an opportunity to participate in external trainings on anti-corruption in the workplace in order to strengthen and improve its own policies in line with its core value of "integrity".

The internal audit department conducts regular audit of VITA's different departments to ensure compliance with the company's processes, rules, regulations and internal controls.

VITA also complies with all laws and regulations. It ensures that it complies with its regulators' requirements and that it has all the necessary permits and licenses.

VITA also approved its Whistle Blowing Policy on 16 December 2021, which covered directors, officers, and employees. This aims to enable any concerned individual to report and provide information on any of the reportable actions specified in the policy.

# ENVIRONMENT

### Resource Management

### Energy consumption within the organization:

Disclosure	Quantity	Units
Energy consumption (renewable sources)	0	GJ
Energy consumption (SFO)	Visayas – 4,363	GJ
Energy consumption (gasoline)	0	GJ
Energy consumption (LPG)	Visayas – 12.25	GJ
Energy consumption (diesel)	Luzon – 19,500 (for forklift) Visayas – 695.75	Liters GJ
	Mindanao – 13,128.78	
Energy consumption (electricity)	Luzon – 1,296 Visayas – 1,657,600 Mindanao – 3,146,111	kWh

### Reduction of energy consumption

Disclosure	Quantity	Units
Energy reduction (SFO)		GJ
Energy reduction (gasoline)		GJ
Energy reduction (LPG)		GJ
Energy reduction (diesel)		GJ
Energy reduction (electricity)		kWh
Energy reduction (gasoline)		GJ

· ·	Which stakeholders are affected?	Management Approach
The data was primarily based from VITA's Iloilo and Davao feed mill plants as well as from the Luzon feed mill plant being operated by VITA's business partner in so far as diesel consumption in its forklift equipment is concerned. For the electricity consumption, the data presented is for VITA's office in Luzon, office and feed mill plants in	communities where VITA operates.	To manage its environmental impacts, VITA conducts regular preventive maintenance of equipment.  In 2021, it replaced its auto-bagger and mixer and re-designed the production planning in its Davao feed mill plant in order to improve efficiency and align its production planning with the new

The impact is on the environment and the supply chain as the use of these different energy sources result in emissions and wastes that could be harmful to the environment, especially since VITA does not, for now, use renewable sources of energy.

#### What are the Risk/s Identified?

Climate change brought about by increase in air emissions and pollutions.

Shortage or scarcity of nonrenewable sources of energy.

Legal and reputational risks are seen should VITA's GHG emissions and air pollution contribution increase significantly or when the same went beyond the thresholds provided by the government.

# What are the Opportunity/ies Identified?

The ongoing Solar Energy Project in the Iloilo feed mill plant gives VITA the opportunity to have a more efficient and more environment friendly operations. To further improve its efficiencies and reduce its environmental impact, VITA has also an ongoing Solar Energy Project in its lloilo feed mill plant, which is targeted to be completed in 2022. Once the same is completed, it plans to continue this project in its Davao feed mill plant.

Vivant Corporation, the parent company of Corenergy, Inc., is looking at VITA's different facilities like the breeder farms aiming to help VITA in making its facilities more energy efficient. Corenergy is VITA's electricity provider in its Luzon office.

#### Water consumption within the organization

Disclosure	Quantity	Units
Water withdrawal	Visayas – 6089 Mindanao – 6,142	Cubic meters
Water consumption	Visayas – 6089 Mindanao – 6,140	Cubic meters
Water recycled and reused	Visayas - 0 Mindanao – 2.0	Cubic meters

does it occur? What is the organization's involvement in the impact?	Which stakeholders are affected?	Management Approach
The data was based from the water consumption and withdrawal in VITA's Iloilo and Davao feed mill plants.  In the Iloilo feed mill plant, water is used mainly for steam generation of its boilers. In the Davao feed mill plant, water is mainly used for steam generation. Recycled water in Davao feed mill plant is very low as water is used only to control particulate matter.  The slight increase in the water consumption and withdrawal in 2021 as compared to 2020 were both production driven in the sense that when there is an increase in the pellets and crumbles, more steam is needed. Therefore, more water is needed.	VITA operates and the government.	VITA continuously improves its operational efficiencies in order to lower its water consumption. It also conducts regular preventive maintenance of its equipment and replace the same with more efficient and more technologically advanced equipment as may be necessary.  VITA also complies with the requirement of putting a waste water treatment in its Luzon and Davao dressing plants. While these dressing plants are being operated by third parties, thus, not included in the data provided above, VITA completed the necessary facilities being the owner thereof.
What are the Risk/s Identified?		
An increase in water consumption may result in higher water pollution and higher waste water contributions.  Water shortage or scarcity.  Legal and reputational risks are		
seen should VITA's waste water contributions increase significantly.		
What are the Opportunity/ies Identified?		
Reduction in waste water and water pollution contributions.		

Presend	ce of techr	nologies t	hat can
	improve	waste	water
lp	iiiiprove	waste	water
treatme	ent in the fe	eed mills.	

### Materials used by the organization

Disclosure	Quantity	Units
Materials used by weight or volume		
Renewable	Luzon – 76,468,560	kg
	Visayas –	
	48,329,676.52	
	Mindanao –	
	84,128,100	
non-renewable	Luzon – 1,531,440	Kg
	Visayas –	
	2,077,707.23	
	Mindanao – 588,897	
Percentage of recycled input materials used to manufacture the	0	%
organization's primary products and services		

•	Which stakeholders are affected?	Management Approach
	where VITA operates, the government and customers.	operations.
The non-renewable materials are the packaging used for the feeds (sacks).		As for the non-renewable materials, VITA is shifting from the laminated sack to reusable woven sack for its feeds.
As can be seen, however, while VITA uses more renewable materials than non-renewable materials, it does not use recycled materials in its production. Since VITA still uses non-renewable materials, it is still contributing to waste generation and pollution.		The management is taking steps to address waste and pollution generated and contributed.
What are the Risk/s Identified?		
Shortage or scarcity of renewable or reusable materials due to increase in demand for the same.		

The continuous demand for non-
renewable materials increases
VITA's contribution to pollution and
·
waste.
Legal and reputational risks are also
seen considering that the thrust
now is for companies to operate in
a more environment friendly
•
manner, if not 100% environment
friendly manner.
What are the Opportunity/ies
Identified?
identified.
Reduction in waste and pollution
contribution.
contribution.
In addition, there is still opportunity
to use more renewable, reusable
and recyclable materials in the
production of feeds.
DI OGUCUOTI OF FEEGS.
production of feeds.

### Ecosystems and biodiversity (whether in upland/watershed or coastal/marine)

Disclosure	Quantity	Units
Operational sites owned, leased, managed in, or adjacent to,	(identify all sites)	
protected areas and areas of high biodiversity value outside		
protected areas		
Habitats protected or restored		ha
IUCN <sup>4</sup> Red List species and national conservation list species with	(list)	
habitats in areas affected by operations		

•	Which stakeholders are affected?	Management Approach
occurs (i.e., primary business operations and/or supply chain)	community, suppliers, government, vulnerable groups)	What policies, commitments, goals and targets, responsibilities, resources, grievance mechanisms, and/or projects, programs, and initiatives do you have to manage the material topic?

<sup>&</sup>lt;sup>4</sup> International Union for Conservation of Nature

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linked to impacts through its business relationship)		
•	Which stakeholders are affected?	Management Approach
Identify risk/s related to material topic of the organization		
	Which stakeholders are affected?	Management Approach
Identify the opportunity/ies related to material topic of the organization		

### Environmental impact management

### Air Emissions

<u>GHG</u>

Disclosure	Quantity	Units
Direct (Scope 1) GHG Emissions	Visayas – 0.079	Tonnes
	MT/year	CO₂e
	Mindanao (CO emission only for broilers 1 and 2, respectively) – 2.6 tonnes/year and 1.6 tonnes/year, respectively.	
Energy indirect (Scope 2) GHG Emissions	0	Tonnes CO₂e
Emissions of ozone-depleting substances (ODS)	0	Tonnes

What is the impact and where	Which stakeholders are	Management Approach
does it occur? What is the	affected?	
organization's involvement in the		
impact?		
The data was based on the emission	The communities where	VITA regularly conducts preventive
testing conducted by a DENR-EMB	VITA operates, the	maintenance on its equipment. It also
accredited third party company on		conducts regular repair of its facilities,
VITA's Iloilo and Davao feed mill	public in general.	including pollution control facilities, to
plants.		ensure not only good operating conditions

While VITA neither has indirect GHG emissions nor ozone depleting substances emissions, its feed mill operations in Iloilo and Davao contribute to GHG emissions as a necessary consequence of its operations, albeit in a low level only.

The use of special fuel oils in the loilo feed mill plant contributed to the low emissions from the said plant.

#### What are the Risk/s Identified?

Climate change brought about by continuous GHG emissions and continuous contribution to air pollution.

Health risks on the communities where VITA operates as well as the public in general due to the continuous GHG emissions.

Legal and reputational risks should VITA's GHG emissions significantly increase or even went beyond DENR-EMB standards.

# What are the Opportunity/ies Identified?

Decrease in GHG emissions and air pollution contributions.

Decrease in health risks on the communities where it operates as well as the public in general.

Avoidance of unnecessary penalties imposed for non-compliance with environmental laws and regulations.

but also compliance with environmental laws and regulations. In 2021, VITA upgraded its feed mill machinery in its Davao feed mill plant to maintain operational efficiencies and minimize GHG emissions. It likewise ensures that its operations are efficient in order to keep its emissions not only within DENR-EMB standards but also to keep the emissions low. VITA also operates within the bounds of its Environmental Compliance Certificate ("ECC").

#### Air pollutants

Disclosure	Quantity	Units
NO <sub>x</sub>	Visayas – 350	Mg/Ncm
	Mindanao	
	Boiler 1-A – 29.3	Kg
	Boiler 1-B – 30.2	
	Boiler 2-B – 39.4	
	Genset – 290.4	
SO <sub>x</sub>	Visayas – 618 (as	Mg/Ncm
	SO2)	
	Mindanao	Kg
	Boiler 1-A – 5.1	
	Boiler 1-B – 3.2	
	Boiler 2-B – 3.7	
Persistent organic pollutants (POPs)	0	Kg
Volatile organic compounds (VOCs)	0	Kg
Hazardous air pollutants (HAPs)	0	Kg
Particulate matter (PM)	Visayas – 62.6	Kg
	Mindanao	
	Boiler 1-A – 32.3	
	Boiler 1-B – 8.9	
	Boiler 2-B – 8.6	

•	Which stakeholders are affected?	Management Approach
The data was based on the emission testing conducted by a DENR-EMB accredited third party company on VITA's Iloilo and Davao feed mill plants.  For 2021, the lower NO <sub>X</sub> and SO <sub>X</sub> emissions from the Company's boilers in its Davao feed mill resulted from the replacement of its equipment. VITA invested in a more environment friendly and efficient equipment.	VITA operates, the government and the public in general.	VITA regularly conducts preventive maintenance on its equipment. It also conducts regular repair of its facilities, including pollution control facilities to ensure not only good operating conditions but also compliance with environmental laws and regulations. In 2021, VITA upgraded its feed mill machinery in its Davao feed mill plant to maintain operational efficiencies and minimize GHG emissions. It likewise ensures that its operations are efficient in order to keep its emissions not only within DENR-EMB standards but also to keep the emissions

Climate change brought about by continuous contribution to air	low. VITA also operates within the of its ECC.
pollution.	
Health risks on the communities where VITA operates as well as the	
public in general due to the continuous air pollution contribution.	
Legal and reputational risks should	
VITA's air pollutant emissions significantly increase or even went beyond DENR-EMB standards.	
What are the Opportunity/ies Identified?	
Decrease in air pollutants emissions, thereby decreasing air pollution contributions.	
Decrease in health risks on the communities where VITA operates as well as the public in general.	
Avoidance of unnecessary penalties imposed for non-compliance with	
environmental laws and regulations.	
	L

### Solid and Hazardous Wastes

### <u>Solid Waste</u>

Disclosure	Quantity	Units
Total solid waste generated	Visayas – 1,700/month	kg
	Mindanao – 2,500/month	
Reusable	Visayas – 300/month Mindanao –	kg
	500/month	
Recyclable	Visayas – 250/month Mindanao – 300/month	kg

Composted	Visayas – 150/month	kg
	Mindanao –	
	700/month	
Incinerated	Visayas – 0	kg
	Mindanao – 0	
Residuals/Landfilled	Visayas –	kg
	1000/month	
	Mindanao –	
	1000/month	

· ·	Which stakeholders are affected?	Management Approach
The data was based on the monthly solid waste collected by VITA's third	communities where VITA operates, the public in	VITA has a Materials Recovery Facility in its plants for the proper segregation, storage and disposal of these wastes. It also hired a third party solid waste collector to
These solid wastes relate to feed production in the said feed mill plants.	government.	properly dispose its solid wastes.  In addition, VITA continuously reiterated
The total solid wastes generated for both feed mill plants in 2021 are the same as that in 2020.		and strengthened its campaign and practice for proper waste segregation.  It collects sweepings (assorted wastes
What are the Risk/s Identified?  Increase in pollution due to increase		collected through the process of sweeping) to be reprocessed/included in the formulation of feeds, reuses and recycles all that may be reused or
in residual solid wastes.  Health risks on the employees,		recycles all that may be redsed of recycled, as the case may be, and keeps its residual solid wastes within the allowed threshold. It regularly evaluates the
communities where VITA operates and the public in general.  Legal and reputational risks brought		sweepings to make sure that it would not cause infections. VITA also provides the employees with PPEs and biosecurity measures in place are strictly
about by significant increase in residual solid waste generated or by improper solid waste disposal.		measures in place are strictly implemented.  VITA will explore partnering with host
What are the Opportunity/ies Identified?		LGUs to increase its composting capability.

Decrease in pollution due to	
decrease in residual solid wastes.	
Minimize health risks on the	
employees, the communities where	
VITA operates and on the public in	
general.	
Avoidance of unnecessary	
, , , , , , , , , , , , , , , , , , , ,	
imposition of penalties due to non-	
compliance with environmental	
laws and regulations.	
There is continuous funding	
available from the national	
government for bio-composter for	
Local Government Units (LGUs).	
This presents an opportunity for	
VITA to partner with host LGUs to	
increase its composting capability.	
VITA can also seek the assistance of	
the DOST to avail of bio-composters	
at reasonable price.	

### <u>Hazardous Waste</u>

Disclosure	Quantity	Units
Total weight of hazardous waste generated	Visayas:	
	Used oil – 350/year Busted lamps –	liters
	61/year	kg
	Mindanao:	
	Used oil – 1000/year Busted lamps – none	liters
Total weight of hazardous waste transported	Visayas: 0	
	Mindanao: 1,000	liters

•	Which stakeholders are affected?	Management Approach
impact?		
low or minimal only.	communities where VITA operates, the public in general, and the government.	The Company has a designated Materials Recovery Facility to properly store used oil and busted lamps. It also makes sure that the proper waste disposals prescribed under existing laws and regulations are strictly followed.  It continuously improves its preventive maintenance program/schedule in order to minimize used oil. It continuously converts all lights into LED lamps/bulbs, which have a higher life span, to minimize busted lamps.
What are the Risk/s Identified?		Management Approach
Improper disposal may lead to environmental risks as well as health risks on the employees, the communities where VITA operates and the public in general. It may also lead into fire and pollution as well as legal and reputational risks against VITA.		In addition to the foregoing, VITA monitors the consumption of oils and lamps so that the waste is kept within the threshold and that these hazardous wastes are segregated from the non-hazardous wastes. It also strictly implements its "No Smoking" policy and provides employees with PPEs, which they are also required to wear within the
What are the Opportunity/ies Identified?		premises.
Reduction or elimination of environmental and health risks.		
Avoidance of fire and decrease in contribution to pollution.		

Avoidance of unnecessary penalties	
or expenses due to non-compliance	
with disposition of hazardous waste	
or accidents caused by hazardous	
wastes.	

### **Effluents**

Disclosure	Quantity	Units
Total volume of water discharges	Visayas – 66/month	Cubic meters
	Mindanao – 0	
Percent of wastewater recycled	Visayas – 0	%
	Mindanao – 4.12	

does it occur? What is the	Which stakeholders are affected?	Management Approach
organization's involvement in the impact?		
The data was based on the water	The communities where	VITA monitors the final discharge of waste
discharges and recycled in the Iloilo	VITA operates, and the	water to ensure that its operations are
and Davao feed mill plants.	government.	within regulatory standards.
While there was an increase in the		It complies with the proper waste water
water discharge in Iloilo feed mill in		disposal prescribed under the law and
2021, the same is still considered		regulations.
minimal. 95% of the water		
consumption is used for its feeds		As disclosed above, VITA complies with
production and 5% goes to		the requirement of putting a waste water
domestic use – handwashing,		treatment in its Luzon and Davao dressing
cleaning and flushing toilets. This		plants. While these dressing plants are
5% waste water goes directly to the		being operated by third parties, thus, not
septic tanks.		included in the data provided above, VITA completed the necessary facilities being
In the Davao feed mill plant, the		the owner thereof.
4.12% of wastewater recycled was		
supposed to be part of the water		
discharge but instead of being		
discharged, the same went into		
being recycled to control the		
particulate matter.		

This water discharge impacts the	
environment, particularly the water	
bodies.	
What are the Risk/s Identified?	Which stakeholders are
	affected?
Shortage or scarcity of water	
	operates, public in general
effluents.	and the government.
Increase in water pollution	
contribution.	
Legal risks for non-compliance with	
environmental laws and regulations	
relative to cleanliness and	
conservation of water.	
What are the Opportunity/ies	
Identified?	
Conservation of water resources.	
Solisei vation of water resources.	
Decrease in water pollution	
contribution.	
Avoidance of unnecessary penalties	
for non-compliance with	
environmental laws and regulations	
relative to cleanliness and	
conservation of water.	
	•

### Environmental compliance

Non-compliance with Environmental Laws and Regulations

Disclosure	Quantity	Units
Total amount of monetary fines for non-compliance with	0	PhP
environmental laws and/or regulations		
No. of non-monetary sanctions for non-compliance with	0	#
environmental laws and/or regulations		
No. of cases resolved through dispute resolution mechanism	0	#

•		Management Approach
does it occur? What is the	affected?	
organization's involvement in the		
impact?		
compliance with environmental laws and regulations in 2021.	communities where VITA operates, business partners, customers, investors, shareholders, directors, and officers.	VITA strictly monitors compliance with environmental laws and regulations, including securing all permits and licenses needed for the continued operation of its business. It continuously upgrades and regularly maintains its facilities to ensure efficiencies and maintain pollution contribution to a minimum.  VITA incorporates in its contracts with suppliers and partners the obligation to comply with all existing laws and regulations. This includes the duty to comply with environmental laws and regulations. The contracts also provide for sanctions for breach of this obligation.
Environmental risks such as increase in contribution to pollution.		
Possible reputational risks brought about by non-compliance with environmental laws and regulations of VITA's partners and suppliers.		
What are the Opportunity/ies Identified?		
Business continuity and avoidance of fines and suspension or closure of operations.		
Contribution to pollution was maintained at a minimal level.		

### SOCIAL

### **Employee Management**

### **Employee Hiring and Benefits**

#### Employee data

Disclosure	Quantity	Units
Total number of employees <sup>5</sup>	581	
a. Number of female employees	223	#
b. Number of male employees	358	#
Attrition rate <sup>6</sup>	1.75%	Rate
Ratio of lowest paid employee against minimum wage	None	Ratio

### Employee benefits

List of Benefits	Y/N	% of female employees	% of male employees
		who availed for the	who availed for the
		year	year
SSS	Υ	6.20	9.64
PhilHealth	Υ	2.41	2.58
Pag-ibig	Υ	4.99	9.47
Parental leaves	Υ	2.75	0.69
Vacation leaves	Υ	32.01	50.95
Sick leaves	Υ	23.06	30.29
Medical benefits (aside from	Υ	19.10	27.71
PhilHealth))			
Housing assistance (aside from Pag-	N		
ibig)			
Retirement fund (aside from SSS)	Υ	0.17	1.03
Further education support	N		
Company stock options	N		
Telecommuting	Υ	63.44	21.69
Flexible-working Hours	Υ	4.65	11.19
(Others)	Υ		

What is the impact and where does it occur? What	Management Approach	
is the organization's involvement in the impact?		
With operations in Luzon, Visayas and Mindanao, VITA contributes to labor and employment both on localized and nationwide scopes. It helps promote local hiring in Bulacan, Iloilo, Davao and all other provinces where it holds its operations.	regulations and it provides additional benefits in the following forms:	

<sup>&</sup>lt;sup>5</sup> Employees are individuals who are in an employment relationship with the organization, according to national law or its application (GRI Standards 2016 Glossary)

<sup>6</sup> Attrition are = (no. of new hires – no. of turnover)/(average of total no. of employees of previous year and total no. of employees of current

It also contributes to its employees' welfare and quality of life not only through the government-mandated benefits but also through the additional benefits given to employees.

46.81% of its employees availed of medical benefits other than PhilHealth in 2021. Without these additional benefits, the employees would have spent their own money for the medical expenses and other expenses due to accidents that they or their dependents encountered.

- a. Medical benefits in addition to Philhealth in the forms of Group Health Insurance Plan (GHIP) and Group Personal Accident (GPA) Insurance. Under the GHIP, the employees and their dependents (up to 3) may reimburse actual medical expenses incurred to the extent of the ceiling provided under the plan. Such ceiling depends on the employee's rank and is not limited to work related illness/medical expense. Similar to the GHIP, the GPA Insurance may be availed of even when the accident is not work-related.
- b. PPEs
- c. Uniform
- d. Rice Subsidy
- e. Seniority Pay
- f. When applicable, transportation and meal allowances
- g. Funeral assistance
- h. Hazard pay to qualified employees

It also engaged physicians where it can refer employees for medical examinations and checkups. Its company physicians in Visayas and Mindanao visits VITA's plants on a regular basis.

It also has an employees' welfare program. Through this program, it procured COVID-19 vaccines for its employees, gave and distributed PPEs and vitamins to its employees. This program also enabled VITA to provide COVID-19 care kits to its employees and their families.

As disclosed above, VITA also maintained its COVID-19 Crisis Management Team to ensure the health and safety of its employees and business continuity in order to avoid disruptions in the operations. VITA followed all public health standards imposed and recommended by the government, provided transportation to its employees, allowed telecommuting even if it is allowed to operate on-site at 100% capacity. VITA continuously conducted massive awareness campaign on COVID-19 prevention and management.

It also has an Employee Lifetime Profitable Partnership Program ("Employee LPP") where it regularly and continuously engages with the employees to check on them and get their inputs to further improve VITA's operations. VITA has a Green Sanctuary Program, which is anchored to the core value Care for Others. Each VITA site has put up an area where employees can plant flowering and vegetable plants. Production are shared to the employees. What are the Risk/s Identified? Management Approach The COVID-19 pandemic continued to pose health risks in addition to the foregoing, VITA regularly checks on the employees. the laws and regulations on the minimum employee benefits set by the government as well as industry standards and benchmarks on similar What are the Opportunity/ies Identified? companies within the industry to evaluate the Availability of skilled workforce in the areas of need to update and increase the benefits. operation.

#### **Employee Training and Development**

Disclosure	Quantity	Units
Total training hours provided to employees		
a. Female employees	1,534.00	Hours
b. Male employees	2,709.50	Hours
Average training hours provided to employees		
a. Female employees	7.4	hours/employee
b. Male employees	7.5	hours/employee

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
VITA's training and development programs for its employees, whether internal or external, contribute to	, ,
employee's personal and professional growth and efficiency in the performance of their tasks.	otherwise requested by the concerned department.
In 2021, it had trainings on technical topics, administrative and support, and leadership. ISO-FSMS compliance trainings, such as upskilling of workforce, supervisory training, fundamentals of sales capability training, food safety, and awareness orientation for all employees, were also conducted.	the employees' and departments' needs/requests. VITA conducts an over-all post-training evaluation and feedback based on how the training was

#### What are the Risk/s Identified?

in zero to minimal effects on productivity.

#### What are the Opportunity/ies Identified?

Availability of external training providers employees can help VITA to continuously build new management skills, or improvement in work skills. leaders and develop the organization and management team to have better productivity and efficiency results.

In 2021, aside from the regular employee evaluation, VITA started getting feedback and data Ineffective or irrelevant trainings, which, in turn, result on the training effectiveness from the employees' supervisor two (2) months after the training was conducted. This evaluation aims to check whether there was an improvement on the employee, such for as change in behavior, improvement in time the However, as this was a new procedure, there was a difficulty in getting timely reports/data from the supervisors. Thus, VITA plans to institutionalize this in 2022 to ensure timely submission of reports/evaluations of the supervisors.

### Labor-Management Relations

Disclosure	Quantity	Units
% of employees covered with Collective Bargaining	13.25	%
Agreements		
Number of consultations conducted with employees	1	#
concerning employee-related policies	(pertains to the CBA	
	concluded in March	
	2021)	

### What is the impact and where does it occur? What is the organization's involvement in the impact?

Management Approach

In March 2021, VITA and the union representing its In addition to the employee LPP, VITA regularly rank and file employees negotiated and closed a newand constantly communicates with the employees Collective Bargaining Agreement to retroactively apply and their union and upholds the terms and as early as August 2020 until the next 5 years or untilconditions in the CBA. It also upholds and follows 2025.

labor laws and regulations.

#### What are the Risk/s Identified?

Legal, reputational and operational risks may result from labor unrest or strikes should VITA fail to have a mutually beneficial CBA or should it fail to meet/comply with its obligations under the CBA and labor laws and regulations.

#### What are the Opportunity/ies Identified?

Having a mutually beneficial CBA and compliance with the CBA, the labor laws and regulations not only enables VITA to avoid all legal, reputational and operational risks but also allows it to have a

strengthened relationship with the employees and the	
union representing them.	

### **Diversity and Equal Opportunity**

Disclosure	Quantity	Units
% of female workers in the workforce	40.62	%
% of male workers in the workforce	65.92	%
Number of employees from indigenous communities and/or	None	#
vulnerable sector*		

<sup>\*</sup>Vulnerable sector includes, elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E).

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
VITA contributes to the employment and empowerment of women, especially that of working mothers. It provides equal opportunity for all persons, regardless of sex and gender.  What are the Risk/s Identified?  Sex-based and gender-based discrimination among the employees in terms of opportunities, rights and obligations would result in legal and reputational risks.	there is gender preference in the selection, hiring and promotion of employees. Many of the top key positions are held by female employees, such as the Research and Development, Supply Chain, Chief Finance Officer positions. VITA adheres to the principle that equal opportunity for all does not mean equality in numbers but equality in
What are the Opportunity/ies Identified?	
Giving equal opportunity and equal treatment for all persons, regardless of sex and gender gives an opportunity for VITA avoid legal and reputational risks.	

### Workplace Conditions, Labor Standards, and Human Rights

### Occupational Health and Safety

Disclosure	Quantity	Units
Safe Man-Hours	1,582,560	Man-hours
No. of work-related injuries	Luzon – 0	#
	Visayas – 0	
	Mindanao – 2	
No. of work-related fatalities	Luzon – 0	#
	Visayas – 0	
	Mindanao – 0	
No. of work related ill-health	Luzon – 0	#

		Visayas – 0	
		Mindanao – 0	
No. of safety drills		Luzon – 0	#
		Visayas – 0	
		Mindanao – 1	
What is the impact and where does it occur? What		Management A	oproach
is the organization's involvement in the impact?			
·	an exist compan promote employe implement in place training employe VITA corrections of the commits of the comm	ing Safety Policy and y-owned manufactures health and safees through its Safer ents all sanitary and I in addition, VITA pros and personal protectes.  In mits to continuous the conduct of a fire	Safety Officer in all iring sites. It also fety awareness to ty Officer. It strictly piosecurity measures ovides safety-related tive equipment to all y cooperate with the e safety drill. It also
What are the Risk/s Identified?	with all	er, since 2020, VITA I recommended and tandards, including a	d mandatory public
l 1. 1 . 1 . 1 . 1 . 6 . 11. 1	and vaco	cination program, to read of COVID-19 virus	ninimize and prevent
What are the Opportunity/ies Identified?			
Maintaining a safe and healthy workplace gives VITA the opportunity to avoid work-related injuries and deaths. These, in turn, would translate to avoidance of legal and reputational risks.			

### Labor Laws and Human Rights

Disclosure	Quantity	Units
No. of legal actions or employee grievances involving forced	None	#
or child labor		

Do you have policies that explicitly disallows violations of labor laws and human rights (e.g. harassment, bullying) in the workplace? **Yes, but it is limited in scope.** 

pic Y/N	If Yes, cite reference in the company policy
---------	--

Forced labor	N	
Child labor	Y	This is one of the provisions in the Company Hiring Policy. There is a need for the applicant to be of legal age.
Human Rights	Y	One human right being upheld in the Company Rules and Regulations is the right of employees against sexual harassment.

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
VITA contributes to the government's policy against forced and child labor. It also contributes to the promotion of human rights in the workplace. It contributes to the peace and order in society as well as to the employees' improved quality of life.	on the Company Hiring Policy and Company Rules and Regulations prohibiting forced labor, VITA, as
What are the Risk/s Identified?	credentials and their all the employees voluntarily applied for their jobs. All of them are receiving the
The absence of an explicit prohibition on forced labor may be misconstrued by the public and other employees that the company allows forced labor.	compensation packages agreed upon with the
Likewise, the lack of provisions regarding human rights in the company's rules and regulations may result in	
impunity for acts or omissions constituting violations of human rights.	VITA continuously and periodically revisits its Company Hiring Policy and Company Rules and Regulations in order to fill in gaps in its policies and
What are the Opportunity/ies Identified?	rules and maintain a conducive working
Continuous protection of human rights in the workplace.	environment. VITA also continuously complies with all labor laws and regulations.

### **Supply Chain Management**

Do you have a supplier accreditation policy? If yes, please attach the policy or link to the policy:

Do you consider the following sustainability topics when accrediting suppliers?

Topic	Y/N	If Yes, cite reference in the supplier policy
Environmental performance		
Forced labor		
Child labor		
Human rights		

Bribery and corruption		
------------------------	--	--

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
Indicate involvement in the impact (i.e., caused by the	What policies, commitments, goals and targets, responsibilities, resources, grievance mechanisms, and/or projects, programs, and initiatives do you have to manage the material topic?
What are the Risk/s Identified?	Management Approach
Identify risk/s related to material topic of the organization	
What are the Opportunity/ies Identified?	Management Approach
Identify the opportunity/ies related to material topic of the organization	

### Relationship with Community

Significant Impacts on Local Communities

Operations with significant (positive or negative) impacts on local communities (exclude CSR projects; this has to be business operations)	Location	Vulnerable groups (if applicable)*	Does the particular operation have impacts on indigenous people (Y/N)?	Collective or individual rights that have been identified that or particular concern for the community	Mitigating measures (if negative) or enhancement measures (if positive)
Feed mill operations	Iloilo		N	As discussed above, VITA	As mentioned above, VITA
	Davao		N	contributes to local employment and job creation.	regularly conducts preventive maintenance of its equipment to minimize its

	pursuit of its	emissions. It
	operations, it is	also ensures
	unfortunate	that all wastes
	that it also	are properly
	contributes to	segregated.
	pollution	VITA also
	through its	complies with all
	GHG emissions,	environmental
	air pollutants,	laws and
	solid, water	regulations.
	and hazardous	
	wastes.	

<sup>\*</sup>Vulnerable sector includes children and youth, elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E)

For operations that are affecting IPs, indicate the total number of Free and Prior Informed Consent (FPIC) undergoing consultations and Certification Preconditions (CPs) secured and still operational and provide a copy or link to the certificates if available: \_\_\_\_\_\_\_\_

Certificates	Quantity	Units
FPIC process is still undergoing		#
CP secured		#

What are the Risk/s Identified?	Management Approach
Identify risk/s related to material topic of the organization	
What are the Opportunity/ies Identified?	Management Approach
Identify the opportunity/ies related to material topic of the organization	

#### <u>Customer Management</u>

<u>Customer Satisfaction</u>

Disclosure	Score	Did a third party conduct the customer satisfaction study (Y/N)?
Customer satisfaction	July 2021 (Feeds only) :	N
	Product (physical appearance, bulk and price at the market) –	

3.58/5.0 (average – nationwide)
Performance of feeds – 3.8/5 (average – nationwide)

Sales, technical and marketing services provided to customers – 3.99/5 (average – nationwide)

Average score for all criteria (nationwide) – 3.79/5

September 2021 (Feeds only):

Product (physical appearance, bulk and price at the market) – 3.9/5.0 (average – nationwide)

Performance of feeds – 4.17/5 (average – nationwide)

Logistics – 3.59/5 (average – nationwide)

Sales and technical services provided to customers – 3.83/5 (average – nationwide)

Marketing services provided to customers – 3.44/5 (average – nationwide)

Average score for all	
criteria (nationwide)	
- 3.8/5	

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
contributes not only to building a lifetime partnership	program as well as regular customer satisfaction surveys done on farmers, retailers and distributors with respect to its feeds in order to assess how it can improve its products, services and processes.  VITA is taking steps to institutionalize its customer care processes in order to further improve its
In 2021, VITA conducted 2 customer satisfaction surveys relative to its feeds products in terms of the physical product, the performance of the feeds, and the sales and marketing services provided by the Company. Both resulted in 3.79/5 and 3.8/5 ratings.	
What are the Risk/s Identified?	
Poor customer service translates to poor customer satisfaction, which may result in shift to competitors and reputational risk against VITA.	
What are the Opportunity/ies Identified?	
Excellent customer satisfaction leads to good customer service and a carefully calculated growth focused on VITA's LPP programs rather than merely increasing sales. It will also result in higher customer retention and will also contribute to customer's growth and expansion.	

### Health and Safety

Disclosure	Quantity	Units
No. of substantiated complaints on product or service	0	#
health and safety*		
No. of complaints addressed	0	#

\*Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
For 2021, there was no substantiated complaint against the health and safety of VITA's products. Thus, it was not exposed to any legal, operational, financial risks.	of its feeds for consumption of poultry and
What are the Risk/s Identified?	VITA has Quality Assurance personnel to ensure
Since VITA is engaged in the feeds and poultry business, it is a highly regulated business. As such, it is exposed to legal, operational, reputational and financial risks should it fail to maintain the health and safety of its products.	supplied and distributed to the customers.
What are the Opportunity/ies Identified?	recognized standard of identifying and managing
Keeping and ensuring the products' health and safety, to avoid legal, operational, reputational and financial risks.	food safety related risk. This means that VITA's production process and food safety program are at par and aligned with internationally recognized standards.
	Moreover, VITA's Iloilo and Davao feed mill plants are FSMS ISO 22000:2018 certified, meaning that the food safety management systems in place in these plants passed internationally recognized standards.

#### Marketing and labelling

Disclosure	Quantity	Units
No. of substantiated complaints on marketing and	None	#
labelling*		
No. of complaints addressed	None	#

<sup>\*</sup>Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What	Management Approach
is the organization's involvement in the impact?	

For 2021, there was no substantiated complaint on marketing and labelling. Thus, VITA was not exposed to legal, reputational, financial or operational risks.	
What are the Risk/s Identified?	
Failure to properly pack and/or label the products may cause confusion, misinformation, and even contamination of products. Thus, VITA is exposed to legal, operational, financial and reputational risks.	
What are the Opportunity/ies Identified?	
Proper packing and labelling of the products avoid confusion, misinformation, contamination or food poisoning (chicken), thereby, reducing and even eliminating legal, operational, financial and reputational risks.	

### Customer privacy

Disclosure	Quantity	Units
No. of substantiated complaints on customer privacy*		#
No. of complaints addressed		#
No. of customers, users and account holders whose		#
information is used for secondary purposes		

<sup>\*</sup>Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
Indicate involvement in the impact (i.e., caused by the	What policies, commitments, goals and targets, responsibilities, resources, grievance mechanisms, and/or projects, programs, and initiatives do you have to manage the material topic?
What are the Risk/s Identified?	Management Approach
Identify risk/s related to material topic of the organization	
What are the Opportunity/ies Identified?	Management Approach

Identify the opportunity/ies related to material topic	
of the organization	

### Data Security

Disclosure	Quantity	Units
No. of data breaches, including leaks, thefts and losses	0	#
of data		

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
·	maintaining the integrity and security of data stored electronically as well as the maintenance and security of all computers used by the employees. It has also developed a safe-keeping system of all its contracts, records, and important
· · · · · · · · · · · · · · · · · · ·	allowed access to the said records, contracts, or documents and the information contained in those records, contracts or documents must be used only for a legitimate purpose.
What are the Opportunity/ies Identified?	
Continuously keeping VITA's data safe and secured not only minimizes the legal, operational, financial and reputational risks of VITA, its directors, officers, and employees.	

# UN SUSTAINABLE DEVELOPMENT GOALS

### Product or Service Contribution to UN SDGs

Key products and services and its contribution to sustainable development.

Key Products and	Societal Value /	Potential Negative	Management Approach
Services	Contribution to UN SDGs	Impact of Contribution	to Negative Impact
		<b>P</b>	μ
Animal Feeds	SDG Goal 2: Zero Hunger	1. Shortage of natural resources.	As disclosed in the previous topics, VITA
Animal Health Care	1. Continuous provision of healthy and safe feeds for animals and foods for	2. Waste generation.	shall continue to operate within the parameters of law, regulations, its ECC
Chicken	people.  2. Partnered with government in the latter's Pilipinas Kontra Gutom program.  3. Lifetime Profitable Partnerships with its business partners, suppliers, customers and employees.  SDG Goal 8: Decent Work and Economic Growth  1. Continued economic growth of VITA and contribution to its stakeholders' economic growth.  2. Job creation, competitive compensation packages, and career growth opportunities.  3. Full, productive, efficient, healthy and safe workplace.	<ul><li>3. Pollution.</li><li>4. Contribution to Climate Change.</li></ul>	and it shall continue to look for solutions to further reduce its contributions to pollution and climate change as well as to further reduce the wastes it generates/produces from its operations. It shall continue to regularly maintain and upgrade its equipment and facilities.
	program.		
	SDG Goal 12: Responsible Production and Consumption		

1. Efficient use and		
management of natural		
resources.		
2. Compliance with		
environmental laws and		
regulations.		
3. Ongoing Solar Energy		
Project in Iloilo Feed Mill.		
4. Study on shifting to		
reusable woven sacks for		
feeds packaging.		
5. About 95% of		
procurement budget was		
spent on local suppliers.		

<sup>\*</sup> None/Not Applicable is not an acceptable answer. For holding companies, the services and products of its subsidiaries may be disclosed.

### **ANNEX "A"**



### BRAND PURPOSE

### FORGING LIVELIHOOD. NOURISHING LIVES

VISION

Vitarich will continue being the pioneer, agribusiness partner, and innovator in the feeds industry and will be the backbone of every Filipino farmer's success by providing the best solutions through its product and services.

MISSION

Continuously adapt new business development programs and technological advancements to enhance product and service quality

Empower employees, trade partners, and customers through knowledge sharing and innovations in agribusiness

Provide comprehensive solutions to raise the standards of the country's agribusiness industry through products and services

Build partnerships with business partners and customers to achieve long term profitability and sustainability and increase shareholder value

Inputs	Business Activities / Processes	Outputs	Outcomes
Financial Capital  Manufactured Capital  Intellectual Capital  Human Capital  Natural Capital	Manufacturing and distribution of various animal feeds Integration of broiler chicken from contract growing Production and distribution of dressed chicken Production and distribution of animal health products	Several lines of hogs and poultry feeds for different customers  Dressed chicken and branded products under the "Cook's" brand  Valued relationships with institutional customers, distributors, and  SMEs  Animal health products for partner growers, broilers, hog raisers, and  customers in the general public	Sustainable business and partnerships with growers, broilers, and hog raisers, as well as farmers and suppliers, and other stakeholders where employees are engaged, product integrity is prioritized productivity is improved, and negative impacts of our operations to the environment and social risks are reduced.  Continued contribution to the country's economic development through jobs incomes, and improved competencies as well as taxes paid to the government
Social Capital	Relations with its different stakeholders		
CORE VALUES	LEADERSH	HIP with INTEGRITY I EXCELLENCE	I CARE FOR OTHERS