# 2019 SUSTAINABILITY REPORT VITARICH CORPORATION

## SEC Reporting Template

## **Contextual Information**

<b>Company Details</b>					
Name of	Vitarich Corporation ("Vitarich")				
Organization					
Location of	Principal Place	of Business: Marilao	- San Jose	Road, Sta. Rosa I,	Marilao, Bulacan
Headquarters					
Location of	Aside from Ma	rilao, Bulacan, Vitario	ch also ope	erates in the follow	ving areas:
Operations					
	•.	Mali-ao, Pavia, Iloilo	_		
		oor M-4, Palanca Av	enue, Rec	lamation Area, Br	edco I, Bacolod
	City	otez Avenue, Ibabao,	Mandaua	City Cebu	
		Oro: General Milling		•	n De Oro Citv
		L4 Panacan, Davao Ci	•	,,,	
		,			
Report Boundary:	This report in	volves only the bus	siness ope	erations of Vitaric	h, including the
Legal entities	operations in t	he feedmill plants th	at it opera	ates, which are loc	ated in Iloilo and
(e.g. subsidiaries)	Davao. It exclu	udes, however, the d	lressing pl	ants as these are	not operated by
included in this	Vitarich.				
report*					
Business Model,	Brand Purpo	e: FORGING L Ill continue being the pioneer, agribusiness	IVELIHOOD, NOUP		a backboos of ourse Elision
including Primary	VISION		viding the best solut	ions through its products and services	
Activities, Brands, Products, and	<ul> <li>To Continuously adopt new business</li> </ul>	INPUTS	BUSINESS ACTIVITIES / PROCESSES	олтрить	OUTCOMES
Services	development programs and technological	Financial Capital consists of money/cash generated from payments of stockholders for their subscriptions	Manufacturing and distribution of various animal	Vitarich has several lines of hogs and poultry feeds, which cater to different types of customers.	70 years of feeds manufacturing and distribution
	advancement that will enhance quality	or from trading of shares in the PSE. It	feeds.	enteren geza er sessennera:	
	of products and services.	business operations and loans from banks and other financial institutions.			
	To empower     employees and	Manufactured Capital includes office supplies, feedmill/dressing plant and its	Poultry integration.	Vitarich has also produced dressed chicken and value added chicken	Continued contribution to the government through the taxes
	imparting knowledge and	equipment, office building, vehicles, office equipment, phones and laptops		products under the brand "Cook's"	that the Corporation pays.
	agribusiness	Intellectual Capital Includes feeds formulations, dressed chicken formulation, business strategies and	Production and distribution of dressed chicken	It is also a business partner and supplier of dressed chicken to rotisseries, restaurants, distributors	Long term business partnerships with its growers, broilers, and hog raisers as
	To Provide comprehensive	plans, goodwill and reputation of the Corporation, logo, product lines, and		and other small to medium scale enterprises.	well as with the farmers from whom the Corporation buys its
	solutions through products and services in raising	brand names such as "Cook's" brand. Human Capital includes hard working	Production and	Its animal health products are used	raw materials. Business partnerships with its
	the standard of the Philippine	and efficient employees, consultants, management team, directors and	distribution of animal health	by its growers, broilers, and hog raisers in their operations. These	tollers.
	Agribusiness Industry	officers.	products.	products are likewise available to the public, even if they are not Vitarich's growers, broilers, or hog raisers.	
	<ul> <li>To build partnerships with</li> </ul>	Social Capital includes the		gromera, or one a or magneticera.	Providing employment in the
	our suppliers and customers to achieve long term	Corporation's business partners, customers, and suppliers.			areas where it operates.
	profitability and sustainability and	Natural Capital includes Vitarich's new materials for its feeds, day old chicks and hatching eggs for its poultry			
	shareholders' value				
		_			

	For a more readable business model, kindly see <b>Annex "A"</b> of this Sustainability Report.
Reporting Period	January to December 2019
Highest Ranking Person responsible for this report	Atty. Mary Christine Dabu-Pepito, Assistant Corporate Secretary, Compliance Officer, Corporate Information Officer, and Legal Counsel

\*If you are a holding company, you could have an option whether to report on the holding company only or include the subsidiaries. However, please consider the principle of materiality when defining your report boundary.

## **Materiality Process**

Explain how you applied the materiality principle (or the materiality process) in identifying your material topics.<sup>1</sup>

Since this is the first Sustainability Report of Vitarich, the Sustainability Report team collated all existing data and information needed. Based on these existing data, the team analyzed the material topics for the report using the Materiality Matrix. Per assessment, the following are the topics material to Vitarich:

- (a) Direct Economic Value Generated and Distributed
- (b) Climate-Related Risks and Opportunities
- (c) Proportion on Spending on Local Suppliers
- (d) Training on Anti-Corruption Policies and Procedures
- (e) Incidents of Corruption
- (f) Materials Used by the Organization
- (g) Air Emissions
- (h) Air Pollutants
- (i) Solid Wastes
- (j) Hazardous Wastes
- (k) Effluents
- (I) Environmental Compliance
- (m) Employee Data
- (n) Employee Benefits
- (o) Employee Training and Development
- (p) Labor Management Relations
- (q) Diversity and Equal Opportunity
- (r) Occupational Health and Safety
- (s) Labor Laws and Human Rights
- (t) Supply Chain Management
- (u) Significant Impacts on Local Communities
- (v) Customer Satisfaction
- (w) Health and Safety
- (x) Marketing and Labelling
- (y) Customer Privacy

However, while the same were assessed to be material, there are still no available data on some

<sup>&</sup>lt;sup>1</sup> See <u>GRI 102-46</u> (2016) for more guidance.

topics.

The topics that were not relevant were left in blank/unanswered.

## ECONOMIC

## Economic Performance

Direct Economic Value Generated and Distributed

Disclos	sure	Amount	Units
Direct	economic value generated (revenue)	8,918,466,510.00	PhP
Direct	economic value distributed:		
a.	Operating costs	588,305,146.00	PhP
b.	Employee wages and benefits	267,795,206.00	PhP
с.	Payments to suppliers, other operating costs	7,528,487,783.00	Php
d.	Dividends given to stockholders and interest payments	Interests -	PhP
	to loan providers	74,965,307.00	
		Dividends - none	
e.	Taxes given to government	44,150,032.00	PhP
		(inclusive of licenses,	
		income and other	
		taxes paid)	
f.	Investments to community (e.g. donations, CSR)	51,500.00	PhP

What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?	Management Approach
generated a total revenue of Php8,918,466,510.00 as a result of its business operations and strategies. With this amount, it was	generated and distributed affected the following stakeholders: (a) government; (b) employees; (c) suppliers; (d) customers; (e) other business partners; and (f) loan providers.	

	[	1
through the taxes it paid for 2019.		
It also has an impact on the labor		
sector through job creation and		
retention as well as in food		
production and distribution.		
•	Which stakeholders are	Management Approach
	affected?	
The following are the risks	These vieles and soon to	Viterial continuously system and
-		Vitarich continuously evaluates and
		improves its operational efficiencies
	-	(including customer service and cost
		reduction measures) as well as its bio-
shift of the customers to the		security measures and policies. It also
		continuously researches and develops
2. Increase in expenses due to		alternative raw materials, as well as source raw materials within the locations
overspending.		
3. Decrease in revenue and/or		where it operates.
increase in expenses due to over-		
expansion.		The company commits to continue to
4. Decrease in revenue due to pest		improve its allocation of resources to
infestation, weather disturbance,		weather drastic price fluctuation of
scarcity of local raw materials,		chicken. It also commits to continue to
animal sickness/diseases like Avian		pay its obligations on time to avoid the
Flu and African Swine Fever.		imposition of charges and penalties.
5. Decrease in revenue, delay in the		
operations and/or increase in		In addition, Vitarich strives to do its best
operating costs due to over-		to coordinate with government policy
importation of dressed chicken, high market prices of raw		makers and comply with applicable
		regulations. It will continue to foster
materials, unreasonable		labor relations and community
government policies and		relationship.
regulations as well as possible labor		To address urbanization in areas where
unrest. 6. Unnecessary payment of		its plants are located, Vitarich commits to
6. Unnecessary payment of penalties to loan providers and the		plan for transition to cope with
government for late payment of		urbanization as well as to continuously
loans and/or taxes, as the case may		upgrade and modernize infrastructure,
be.		plants and equipment in order to
7. Delay in operations due to		minimize, if not, avoid, the relocation of
relocation caused by urbanization		dressing plants due to urbanization.
of areas where dressing plants		
and/or feedmills operate.		It will continue to pay the right and
8. Legal prosecution and/or legal		correct amount of taxes on time and
liabilities (i.e. penalties) due to		should the company be subject of an
Bureau of Internal Revenue ("BIR")		assessment, it will cooperate with BIR or
and/or Local Assessor's Office		the local assessor in the reconciliation of
assessment for deficiency taxes.		records and, if found to have deficiency
9. Lay-off of employees due to		taxes, to pay the deficiency taxes at once
liquidity issues of the company.		in order to avoid not only additional
		penalties and surcharges but also to avoid
	l	

	legal prosecution.
What are the Opportunity/ies Identified?	Management Approach
Identified? The following are the opportunities identified relative to this topic: 1. Increase in revenue due to high retention of customers because of the company's resiliency over wide-spread sickness of animals, pest infestation and over- importation of chicken. 2. Use of modern and cutting-edge technology for the chicken industry due to the company's good financial standing.	In addition to the foregoing approach Vitarich commits to maximize its profit by using the same to improve the company's business operations in orde to be able to give or contribute more to its stakeholders. The company also commits to continuously pay its supplier and loan providers on time to maintain good relationship with them.
<ol> <li>Improvement in operations and innovations due to the company's good economic performance.</li> <li>Increase in net revenue due to lowering of corporate income tax should the second instalment of the TRAIN law is passed.</li> <li>Expansion of business operations due to increase in net revenue.</li> <li>Continuous contribution to the government due to the taxes paid by the company.</li> <li>Increase in credit rating and in credit line from loan providers due</li> </ol>	
to on-time payment of obligations. 8. Continuous job creation in the areas where the company operates.	

#### Climate-related risks and opportunities<sup>2</sup>

Governance	Strategy	Risk Management	Metrics and Targets
Disclose the	Disclose the actual and	Disclose how the	Disclose the metrics
organization's	potential impacts <sup>3</sup> of	organization identifies,	and targets used to
governance around	climate-related risks	assesses, and manages	assess and manage
climate-related risks	and opportunities on	climate-related risks	relevant climate-
and opportunities	the organization's		related risks and
	businesses, strategy,		opportunities where
	and financial planning		such information is
	where such		material

<sup>&</sup>lt;sup>2</sup> Adopted from the Recommendations of the Task Force on Climate-Related Financial Disclosures. The TCFD Recommendations apply to non-financial companies and financial-sector organizations, including banks, insurance companies, asset managers and asset owners. <sup>3</sup> For this disclosure, impact refers to the impact of climate-related issues on the company.

	information is material		
	Recommende	d Disclosures	
a) Describe the board's oversight of climate-related risks and opportunities	a) Describe the climate-related risks and opportunities the organization has identified over the short, medium and long term	a) Describe the organization's processes for identifying and assessing climate- related risks	a) Disclose the metrics used by the organization to assess climate- related risks and opportunities in line with its strategy and risk management process
The climate-related risks and opportunities are discussed during the regular and/or special meeting of the Board of Directors, as the need arises. Heads of concerned departments report and update the Board on the effects of climate-related risks and opportunities on Vitarich's business operations, if any, and the measures undertaken to prevent and/or minimize adverse effects.	On the short term horizon, Vitarich is exposed to the following climate- related issues: (a) lack or scarcity of local raw materials; (b) flooding; (c) power shortages; and (d) water shortages. On the medium to long term horizon, the following are the climate-related issues relevant to the company: (a) weather disturbances; (b) erratic climate conditions; (c) increasing temperatures during summer; (d) continuous rise of sea water level; (e) ban on use of plastics in the packaging of products; (f) shift to the use of biodegradable plastic packaging; (g) customer preference on "green" companies/companies who have been certified as eco- friendly; (h) scarcity of non-renewable resources; and (h)	While climate-related risks have not yet been included in Vitarich's existing risk management policy, the company, in practice, is already assessing climate- related risks and opportunities through the following means: (a) continuous research and development on emerging trends, alternative raw materials, and latest technology and infrastructure; (b) review and audit of effects of recurring risks such as flooding and weather disturbances; (c) innovation on strategies to address recurring risks and evaluation of such strategies versus former strategies; and (d) continuous review and innovation of strategies. Moving forward, Vitarich commits to include climate-related risks and opportunities	Since climate-related risks and opportunities have not yet been incorporated on Vitarich's risk management policy, there is no available data yet on the metrics used to assess these climate-related risks and opportunities.

	urbanization. Based on these risks, Vitarich sees the following opportunities, which has not only short term but also long term impacts on the company's business operations: (a) use of alternative raw materials; (b) use of renewable sources; (c) reduced consumption of water; (d) use of biodegradable plastics in packaging; (e) use of organic materials in packaging; (f) reduction of wastes; (g) use of climate proof infrastructures; and (h) use of eco-friendly, state-of-the-art equipment.	in its existing risk management policy.	
b) Describe management's role in assessing and managing climate-related risks and opportunities	b) Describe the impact of climate- related risks and opportunities on the organization's businesses, strategy and financial planning.	b) Describe the organization's processes for managing climate- related risks	b) Describe the targets used by the organization to manage climate- related risks and opportunities and performance against targets
The management meets at least twice a month to discuss the results of the previous month's operations, the factors for achieving said results/non- attainment of targets, the financial and climate-related risks and opportunities as well as the possible spread of animal diseases/viruses. Any	Lack or scarcity of raw materials, power and water shortages may either hamper business operations or increase costs to produce Vitarich's products. Continuous rise of sea water level, and weather disturbances may devastate infrastructure. Erratic climate conditions, flooding, and	Vitarich manages its climate-related risks and opportunities in the same manner as how it assesses these risks and opportunities. These means are already provided for in disclosure (a) above.	Since climate-related risks and opportunities have not yet been incorporated on Vitarich's risk management policy, there is no available data yet on the targets used to assess these climate-related risks and opportunities other than meeting the targeted revenues for the months that weather disturbances,

climate-related issue	increasing	flooding and increase
that affects or may	-	
		·
potentially affect the	summer, on the other	experienced.
company's business	hand, may destroy or	
operations are likewise	contaminate Vitarich's	
discussed to the Board	products or even limit	
of Directors, together	product movement.	
with measures	These may also reduce	
undertaken or to be	demand for products.	
undertaken to address	The ban on use of	
the climate-related	plastics in the	
issues.	packaging of products	
	or at least the shift to	
	the use of	
	biodegradable plastic	
	packaging, as well as	
	customer preference	
	on "green"	
	companies/companies	
	who have been	
	certified as eco-	
	friendly, and scarcity of	
	non-renewable sources	
	may have the following	
	impacts: (a) increase	
	cost to produce; (b)	
	decrease in the	
	demand for goods; (c)	
	reduced revenue; (d)	
	increase in interest	
	rates on future and	
	even existing loans, if	
	any; (e) increase	
	expenditures on	
	research and	
	development; and (f)	
	-	
	·	
	expenditures in	
	technology	
	development.	
	Urbanization	
	Urbanization may	
	result in increase in	
	capital expenditures	
	for relocation.	
	On the other hand, all	
	of the above-identified	
	opportunities have the	
	following potential	
	financial impacts on	

Vitarich: (a) increased efficiencies thereby reducing costs; (b) increase in demand; (c) increase in revenue; (d) decrease in costs to produce; (e) increase in production capacity; (f) increased employee retention; (g) increased customer retention; (h) decrease in capital expenditures; and (i) increased goodwill of the company.		
c) Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios including a 2°C or lower scenario	c) Describe how processes for identifying, assessing, and managing climate- related risks are integrated into the organization's overall risk management	
Vitarich has shown resilience over short term risks and some of the long term risks (flooding, weather disturbances) it encountered in the past but this has to be further improved, strengthened, and institutionalized within the organization. While the company had started to make plans to take measures on the opportunities identified above, it has yet to develop strategies in order to maximize the potentials of the said opportunities.	_	

### **Procurement Practices**

Proportion of spending on local suppliers

Disclosure			Quantity	Units
Percentage of procurement budget	used for significant location	ns	78.73	%
of operations that is spent on local	suppliers			
What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?		Management A	Approach
Vitarich's procurement policies and practices generate a positive value for local suppliers as 78.73% of the procurement budget was spent on local suppliers. However, while Vitarich is committed to support local farmers, it cannot help but import some of its raw materials due to significant price differences between local and imported materials, or because of weather disturbances, extreme weather conditions or lack/scarcity of materials. In addition, these practices and policies also have an impact on the supply and cost of acquisition of	suppliers, farmers, traders, customers, community and the government.	the Buyi Material provided Inventory strategies Aside frc	ng Plan metho Requirement by the Produc y Control ("PPIC s and timing. om this, Vitaric nent policy wl	Department use od based on the Plan ("MRP" tion Planning and C") to plan buying h has an existing hich is reviewed
raw materials that translate to the cost of feeds and/or poultry products. Raw materials, security of supply, and cost are the main				
concerns of the overall operation of the company both for internal and commercial sales.				
What are the Risk/s Identified?	Which stakeholders are		Management A	pproach

	affected?	
	anecteur	
lack/scarcity of supply brought about weather disturbances or climate changes; (b) over- importation; (c) government ban on importation; (d) high/increase in the cost of raw materials to produce finished feeds; (e) changing or cancelling orders due to production limitations, government policies, reduced demand for the materials; and (f) exposure risk on importation due to direct importation of some of the materials.	climate changes, increase in prices of materials and government policies may affect the financial condition of the suppliers as the company would source the materials elsewhere. Over- importation will also affect suppliers' financial condition as the prices will go down. Vitarich's customers will also be affected most of the identified risks may potentially increase the prices of the company's products due to the increase in the prices of	In case of lack/scarcity of supply, Vitarich augments its requirements through importation. To reduce exposure risk on importation, Vitarich engages a third party to do importation activities for the company.
••• ••	Which stakeholders are	Management Approach
Identified?	affected?	
development of local corn industry. It can be a ready taker of produce that would stabilize the risk and increase viability of planting corn. For the materials that Vitarich import, vessel loading of the materials instead of placing them in the containers.	suppliers, farmers and traders. For importation, foreign suppliers, customers, and employees under the procurement, finance, warehouse and logistics departments are affected because if these raw materials will be loaded in a vessel, it is seen to make the importation and	The management plans to study the costs and benefits of vessel loading of one of the major raw materials versus the existing practice/s as well as the measures that may be undertaken to reduce importation risk and exposure of Vitarich.

## Anti-corruption

Training on Anti-corruption Policies and Procedures

	Disclosure	Quantity	Units
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Percentage of employees to whom the organization's anti-	100	%
corruption policies and procedures have been communicated to		
Percentage of business partners to whom the organization's	0	%
anti-corruption policies and procedures have been		
communicated to		
Percentage of directors and management that have received	0	%
anti-corruption training		
Percentage of employees that have received anti-corruption	0	%
training		

What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?	Management Approach

Training on anti-corruption policies Since Vitarich's anti-Vitarich commits to establish and procedures contribute to corruption policy at comprehensive anti-corruption policy and having arms-length transactionspresent is limited to procedure and communicate the same to with the suppliers. It also promotes prohibition on conflict of the employees, directors, officers, competition among the suppliers interest, the stakeholders business partners, suppliers, and the to help them improve their ownaffected so far are thepublic within the year 2020. Finally, it businesses, which would alsoemployees, suppliers and commits to conduct a series of antitranslate to more income and more customers. corruption trainings within 3 years tax payments from the suppliers starting from 2020 to 2022. and the company as well. Further, it helps parties dealing with the conduct company to their businesses in a legal, moral, and ethical manner. It also upholds laws and company policies. It also has an impact on the company's business operations, supply chain, and goodwill. However, while this is a material topic for Vitarich as integrity is one of the company's core values and it conducts its business in an honest, legal, moral and ethical manner, its anti-corruption policy at present is limited to the prohibitions and penalties for conflicts of interests as indicated in the Company Rules and Regulations. There is no comprehensive and separate anticorruption policy yet. As such, there is no available data yet on the extent of the impact of this material topic.

	Which stakeholders are affected?	Management Approach
policy in place is conflict of interest and there had been no regular trainings regarding this policy, the following are the risks identified relative to this topic:	affect Vitarich's employees, customers, suppliers, business partners, directors,	In addition to those mentioned above, Vitarich commits to strengthen its control procedures to ensure that business operations are conducted and profits are earned in a legal, moral, and ethical manner.
<ol> <li>Employees, particularly those involved in procurement, sales, and collection may not be able to draw the line between a mere accommodation given to a customer or a supplier or those given to Vitarich and an act amounting to a conflict of interest.</li> </ol>	Erring employees, officers, and directors may not only lose their jobs in the company but may also face criminal prosecution. If found	
between a mere accommodation given to Vitarich or those given to suppliers and customers and an act that is corrupt, dishonest,	imprisonment. Should confidence in the company decline as a result of corrupt acts and	
<ol> <li>Decline of confidence of customers, suppliers and any external business partners.</li> <li>Lack of basis for issuing fines and penalties involving corruptions within and outside</li> </ol>	affected, especially if the market value of the company becomes too low.	
<ul><li>the organization.</li><li>5. Possible legal suits against the company, its directors, officers, or employees.</li></ul>		
<ol> <li>Lost income opportunities or decrease in revenue.</li> <li>Demoralization of employees.</li> </ol>		
<ol> <li>Company's reputation may be tainted.</li> </ol>		
<ol> <li>Decline in the company's market value.</li> <li>Abusive transactions/contracts or those where the terms and conditions are not arms-length.</li> </ol>		
	Which stakeholders are affected?	Management Approach
lf anti-corruption policies and	Shareholders would have	Vitarich reiterates the management

the stakeholders and trainings have		approach disclosures made above and, in addition, it plans to study the possibility
been given to them, Vitarich's		of partnerships with the government and
business operations will be more		its agencies and to analyze the extent of
profitable as it need not spend for		the contributions it will make and
fines and penalties on account of	•	
corrupt practices and acts. The	-	-
company also need not spend for		
legal actions against employees,		
officers, directors, and business		
partners who are proven to commit		
corrupt practices and act.	for every requirement.	
Employees will be more motivated	Employees are more	
to work and they will be more		
efficient. There will be a very		
minimal employee turnover rate		
because fewer employees will		
resign and no employee will be		
dismissed due to corrupt practices		
	employees. They also	
	need not worry about	
Once anti-corruption policy is	-	
	for corrupt practices that	
strictly, it will provide positive		
	under our laws.	
partners, potential investors,		
	The government will earn	
	the correct and right	
A corrupt-free business operations	-	
will also pave the way for tie-ups		
and partnerships with the		
government, its agencies and		
	partnership with Vitarich	
	will also help the	
Long term partnerships with	government enrich the	
existing business partners is also	•	
seen. In addition to this, Vitarich		
may be able to gain new		
customers.		
In terms of financing, there is a		
high possibility of getting low		
interest rates as Vitarich's exposure		
to closure and legal suits are		
avoided or at least maintained at a		
very minimal level.		

## Incidents of Corruption

Disclosure	Quantity	Units
Number of incidents in which directors were removed or	None	#
disciplined for corruption		

Number of incidents in which employees were dismissed or disciplined for corruption	3	#
Number of incidents when contracts with business partners	None	#
were terminated due to incidents of corruption		

What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?	Management Approach

In 2019, a number of corruptionErring employees wereIn addition to the management approach incidents involving food sales affected and weregiven under the heading of Antidepartment and supply chain group eventually terminated Corruption Policies and Procedures, were reported. There were bribery and/or did notVitarich has an existing policy and process incidents to give preference to intentionally report to the regarding kinds these of distributors when there werecompany workinfractions/dishonesty. for It an has These (considered as AWOL). shortage of products. established procedure for investigating incidents resulted in certain such matters, and what kind of amount of cash and companyCustomers involved in thepenalty/ies to be imposed on erring assets being utilized for personal transactions were also employees. advantage of these employees and affected. مادم

What are the Risk/s Identified?	Which stakeholders are	Management Approach
officer. They were dismissed.	Suppliers providing services to Vitarich were also affected.	Vitarich's management had also established the guidelines for food sales operations as agreed with all the departments involved (dressing plant group, food sales group, accounting, credit and collection and audit group). The company has also strengthened its controls over the supply chain group transactions especially on capital expenditures.

Incidents of corruption may lead to The stakeholders that In addition to those mentioned above, the following: (a) use of company may be affected by the Vitarich shall strengthen internal controls assets and properties for personalidentified risks are theover food sales operation and supply advantage; (b) lost sales and employees, customers, chain group. It also commits to intentional suppliers, customers; (c) stockholders, strengthen its internal audit and to mismanagement of company directors and officers. conduct more regular audits for each funds; (d) weak internal controls department nationwide. become futile; (e) demoralized employees; (f) reduced confidence from possible investors; (g) increase in operating costs; (h) high employee turn-over; (i) reduction in revenue due to increase in costs; and (j) taint in the company's reputation/good will.

What are the Opportunity/ies	Which stakeholders are	Management Approach
Identified?	affected?	
company will make the following possible: (a) improvement of the	affects the customers, suppliers, employees, stockholders, and other investors.	In addition to those already mentioned above, Vitarich shall consistently monitor the efficiency and effectiveness of all departments covering it through the internal audit department in collaboration with the legal group and Business Process Monitoring Unit ("BPMU").

## ENVIRONMENT

## Resource Management

## Energy consumption within the organization:

Disclosure	Quantity	Units
Energy consumption (renewable sources)		GJ
Energy consumption (SFO)		GJ
Energy consumption (gasoline)		GJ
Energy consumption (LPG)		GJ
Energy consumption (diesel)		GJ
Energy consumption (electricity)		kWh

#### Reduction of energy consumption

Disclosure	Quantity	Units
Energy reduction (gasoline)		GJ
Energy reduction (LPG)		GJ
Energy reduction (diesel)		GJ
Energy reduction (electricity)		kWh
Energy reduction (gasoline)		GJ

	Which stakeholders are affected?	Management Approach
What are the Risk/s Identified?	Which stakeholders are affected?	Management Approach

 Which stakeholders are affected?	Management Approach

#### Water consumption within the organization

Disclosure	Quantity	Units
Water withdrawal		Cubic
		meters
Water consumption		Cubic
		meters
Water recycled and reused		Cubic
		meters

What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?	Management Approach
-	Which stakeholders are affected?	Management Approach
	Which stakeholders are affected?	Management Approach

## Materials used by the organization

Disclosure	Quantity	Units
Materials used by weight or volume		
Renewable	Luzon – 3,700,000	Kilo
	Visayas – 1,950,000	
	Mindanao –	
	4,200,000	
	Total: 9,850,000	
Non-renewable	Luzon - 2,800,000	Kilo
	Visayas - 1,800,000	
	Mindanao –	
	4,250,000	
	Total: 8,850,000	
Percentage of recycled input materials used to manufacture the	0	%
organization's primary products and services		

does it	occur	? Wha	nd where at is the ent in the		eholders a	re	Mana	geme	nt Ap	proach	
Ac a for	d and	poultry	company	One of the	stakoholda	rcDo	ing owara	of	tho	onviro	nmontal
		• •		affected			oblems of th				
			-	communities							

materials in order to manufacture, market and sell its products.	operations as they bear	more renewable and/or recyclable materials in the manufacturing and selling of its products in order to
uses more renewable materials than renewable materials, it does not use recycled materials in its production. Moreover, the difference between the use of renewable and non-renewable materials is only 1,000,000 kilos, thus, still contributing to waste generation and pollution.	contributions to pollution and wastes. The suppliers of non-renewable materials are affected as they may, over a period of time, suffer shortage or scarcity of materials to be supplied to the company.	minimize, if not totally avoid, the use of non-renewable materials. In order to minimize wastes, it plans to look into the possibility of trading the excess non-renewable materials.
What are the Risk/s Identified?	Which stakeholders are	
	affected?	
generation of waste.	renewable resources will be affected by the shortage or scarcity of the non-renewable materials. The customers will also affected because the prices of the products also	
What are the Opportunity/ies Identified?	Which stakeholders are affected?	
contributions to pollution and waste. It also conserves non- renewable materials so that these may be used for a longer time.	Vitarich has operations will be affected because the decrease in pollution and waste would mean a healthier environment for them. The suppliers of non-renewable materials	

orders will decrease. On	On
the other hand, suppliers	ers
of renewable sources will	vill
benefit from the shift to	to
the use of renewable	ole
sources, albeit gradually.	lly.
Customers will be	be
affected as the use of	of
renewable materials may	ay
be more cost efficient on	on
the part of the company,	ny,
thus, making the	he
company's products more	ore
affordable to the	he
customers.	

## Ecosystems and biodiversity (whether in upland/watershed or coastal/marine)

Disclosure	Quantity	Units
Operational sites owned, leased, managed in, or adjacent to,	(identify all sites)	
protected areas and areas of high biodiversity value outside		
protected areas		
Habitats protected or restored		На
IUCN <sup>4</sup> Red List species and national conservation list species with	(list)	
habitats in areas affected by operations		

What is the impact and where does it occur? What is the organization's involvement in the impact?	Which stakeholders are affected?	Management Approach
What are the Risk/s Identified?	Which stakeholders are affected?	Management Approach
What are the Opportunity/ies Identified?	Which stakeholders are affected?	Management Approach

## Environmental impact management

<u>Air Emissions</u> GHG

Disclosure	Quantity	Units
Direct (Scope 1) GHG Emissions	lloilo Feedmill - 4,100/year	Tonnes CO <sub>2</sub> e
	Davao Feedmill (CO emission only for broiler 1 and 2 respectively) -	

<sup>&</sup>lt;sup>4</sup> International Union for Conservation of Nature

	1.4tons/yr and 0.6tons/yr, respectively	
Energy indirect (Scope 2) GHG Emissions	Iloilo Feedmill – 0 Davao Feedmill -	Tonnes CO₂e
Emissions of ozone-depleting substances (ODS)	0	Tonnes

What is the impact and where Whi	ch stakeholders are	Management Approach
does it occur? What is the affe	cted?	
organization's involvement in the		
impact?		

While Vitarich does not emit ozone The communities where Vitarich regularly maintains its feed mills depleting substances, its feedmill the Iloilo and Davao feed and equipment and checks its emissions operations in Iloilo and Davao mills are located are at least once a month and ensures that contribute to GHG emissions, albeit affected by these emissions are within the threshold in a very minimal level compared to emissions. In addition, the allowed by law.

The possible increase in GHGThe stakeholders whoAside from those mentioned above, emissions, health risks of the may be affected are the Vitarich does continuous research on community, and legal action and/or communities where the more eco-friendly machines and liability against the company feed mills are located, the equipment to maintain emissions within and/or its directors, officers, orgovernment, the threshold allowed by law or better, to employees due to increase in GHG company's directors, even reduce the emissions. emissions are the risks associated officers or employees. with this topic. What are the **Opportunity/ies** Identified?

Reduction in GHG emissions from feed mills, thereby reducing health risks of the community and reducing exposure to legal action and/or liability of the company, its directors, officers or employees.

<u>Air pollutants</u>		
Disclosure	Quantity	Units
NO <sub>x</sub>	Iloilo Feedmill -349	
	Davao Feedmill -	ave.
	142.0 (Genset),	concentration
	109.4 (Boiler No. 1),	in mg/Nm <sup>3</sup>
	37.6 (Boiler No. 2)	
SO <sub>x</sub>	Iloilo Feedmill – 605	
	(as SO2)	
		ave.
	Davao Feedmill –	concentration
	74.8 (Boiler No. 1),	in mg/Nm <sup>3</sup>
	97.4 (Boiler No. 2)	
Persistent organic pollutants (POPs)	0	kg
Volatile organic compounds (VOCs)	0	kg
Hazardous air pollutants (HAPs)	0	kg
Particulate matter (PM)	Iloilo Feedmill -56.9	concentration
		in mg/Nm <sup>3</sup>
	Davao Feedmill –	
	13.1 (Boiler No. 1)	
	9.3 (Boiler No. 2)	

Which stakeholders are affected?	Management Approach

Vitarich's feedmill operations in The stakeholders affected Vitarich has pollution control devices, lloilo and Davao contribute to airare the communities including dust collectors, in its feedmills pollution, albeit in a very minimal where these feedmills in order to minimize, if not totally avoid, level compared to the thresholdsoperate, the employees incontribution to air pollution. These allowed per DENR standards. the feedmills and thepollution control devices and all other government. equipment are continuously and regularly While the impact to the monitored and maintained. To protect its environment is very low, this topic employees and even third persons, is still material for the company as biosecurity measures are in place and the the company's contribution to air company also provides them with pollution is highly significant for the personal protective equipment ("PPE"). stakeholders. The company also conducts an annual maintenance/servicing for its boilers. Please note that data reflected for lloilo Feedmill was based on the test result for 2017, which is still valid until 2022. What are the Risk/s Identified? Which stakeholders are affected?

The risks identified with respect to the air pollutants being emitted by the company's feedmills in Iloilo and Davao are: (a) increase in contribution air pollution; (b) health risks on the part of the employees and the communities where the feedmills operate; and (c) legal action and/or liability on the company, directors, officers, or employees due to increase in air pollution contribution.	may be affected are the communities where the feed mills are located, the government, the company's directors, officers or employees.	
What are the Opportunity/ies Identified?		Management Approach
Decrease in air pollution contribution, thereby reducing health risks of the community and reducing exposure to legal action and/or liability of the company, its directors, officers or employees.		In addition to the foregoing, Vitarich is continuously researching and finding means to further reduce its contribution to air pollution, including the possibility of converting to mechanical operation in the pouring line.

## Solid and Hazardous Wastes

<u>Solid Waste</u>		
Disclosure (include office)	Quantity	Units
Total solid waste generated	lloilo Feedmill - 2,500/month	kg
	Davao Feedmill - 2,500/month	
Reusable	lloilo Feedmill – 500/month	kg
	Davao Feedmill – 500/month	
Recyclable	lloilo Feedmill – 300/month	kg
	Davao Feedmill – 300/month	
Composted	Manure - 174,000	kg
	Iloilo Feedmill – 700/month	
	Davao Feedmill –	

	700/month	
Incinerated	0	kg
Residuals/Landfilled	lloilo Feedmill – 1000/month	kg
	Davao Feedmill – 1000/month	

What is the impact and where Which stakeholders a does it occur? What is the affected? organization's involvement in the	re Management Approach
impact?	

month or about 24,000 kg per year from its Iloilo and Davao feedmill operations, even after its recycling, reusing and composting measures in place.	would be the employees involved in the feed mill operations, the communities where the feedmills operate as well	wastes collected through the process of sweeping) to be reprocessed/included in formulation of feeds, reuses and recycles all that may be reused or recycled, as the case may be, and keeps its residual solid wastes within the allowed threshold.
What are the Risk/s Identified?	residual wastes go and	Management Approach
	the government.	
Collection of sweepings could result in health risks to employees, such as infections.		In addition to the foregoing, the company regularly evaluates the sweepings to make sure that it would not cause infections. It also provides the employees
Increase in residual wastes may harm the communities where the feedmills operate and those near the landfills.		with PPEs and the biosecurity measures in place are strictly implemented. Vitarich also continuously looks for solutions to further reduce its solid wastes, if not totally eliminate them.
Legal action and legal liability on the company's part as well as its directors, officers, or employees should the solid wastes go beyond the threshold allowed by law.		
What are the Opportunity/ies		
Identified? Increase in volume of sweepings to be reprocessed to reduce use of raw materials.		
Reduction in residual wastes as well as elimination of the same may reduce health risks to communities where the feedmills operate and those near the		

landfills. I	It may also reduce
exposure	of the company, its
directors, c	officers and employees
to legal acti	ion and legal liability.

#### <u>Hazardous Waste</u>

Disclosure	Quantity	Units
Total weight of hazardous waste generated	Iloilo Feedmill:	
	Used oil – 160/year	liters
	Busted lamps – 32/year	kg
	Davao Feedmill:	
	Used oil – 20/year	liters
	Busted lamps - 20/year	kg
Total weight of hazardous waste transported	lloilo Feedmill – 0	kg
	Davao Feedmill – 0	kg

What is the impact and where does it occur? What is the organization's involvement in the impact?	affected?	e Management Approach
the company's business operations	may be affected are th people living nearby, th employees of th organization, and th government.	o The company has a designated Materials re Recovery Facility ("MRF") to properly restore used oil and busted lamps. It also re makes sure that the proper waste re disposals prescribed under existing laws and regulations are strictly followed.
The volume of these hazardous wastes is, however, very minimal. Thus, there is no need to transport the same yet and there is also no hazardous waste transporter that would cater the very minimal volume. The same are properly kept within the vicinity.		

What are the Risk/s Identified?	Which stakeholders are	Management Approach
	affected?	Management Approach
	anected	
Improper disposal of these wastes	The stakeholders who	In addition to the foregoing measures,
may lead to: (a) health risks of	may be affected are the	the company monitors consumption of
employees and people living	people living nearby, the	oils and lamps so that the waste is kept
		within the threshold and that these
	-	hazardous wastes are segregated from
		the non-hazardous wastes. It also strictly
directors, officers, and employees.		implements its "No Smoking" policy and
uncetors, oncers, and employees.		provides employees working in its
What are the Opportunity/ies		feedmills PPEs, which they are also
Identified?		required to wear within the premises.
The opportunities seen are: (a)		
reduction or even elimination of		
health risks of employees and		
people living nearby; (b)		
prevention of fire; (c) prevention of		
air and/or water pollution; and (d)		
prevention of legal action and		
liability on the company, its		
directors, officers, and employees.		

#### <u>Effluents</u>

Disclosure	Quantity	Units
Total volume of water discharges	lloilo Feedmill - 52/month Davao Feedmill - 52/month	Cubic meters
Percent of wastewater recycled	0	%

doe org	s it	οςςυ	ır?`\	Nhat	where is the in the	affecte	stakeholde ed?	rs are		Managem	nent A	Approa	ach	
٨с	can	ho	soon	abov	o tha	The c	ommunities	whore	Vitarich	complies	with		and	wasto

As can be seen above, the The communities where Vitarich complies with MRF and waste company's feedmill operations in feedmills operate as well water requirements as well as the proper lloilo and Davao contribute to the as the government are waste water disposal prescribed under generation of waste water, albeit the stakeholders affected the law and regulations. It also makes by the company's sure that it operates within the effluents. What are the Risk/s Identified? Which stakeholders are affected? Management Approach

Increase in effluents may result in The stakeholders who In addition to the foregoing, Vitarich scarcity of water resources in the may be affected are the commits to look for solutions to further

areas where the feedmills operate		reduce waste water.
as well as legal action and/or	•	
	government, as well as	
company, its directors, officers, and	the company's directors,	
employees.	officers, and employees.	
Improper waste water disposal		
may cause: (a) health risks to the		
employees and the communities		
where the feedmills operaete; (b)		
water pollution; (c) legal action		
and/or liability on the company, its		
officers, directors, and employees;		
or (d) closure by DENR and/or LGU.		
What are the Opportunity/ies		
Identified?		
Decrease in effluents help in the		
conservation of the water		
resources in the areas where the		
feedmills operate and avoidance of		
legal action and/or liability on the		
part of the company, its directors,		
officers, and employees.		
Depugling of water treatment of		
Recycling of water, treatment of		
water, and implementation of rain		
water catcher system would not		
only reduce waste water but would		
also: (a) prevent or reduce health		
risks to the employees and the		
communities where the feedmills		
operaete; (b) prevent or reduce		
contribution to water pollution; (c)		
prevent legal action and/or liability		
on the company, its officers,		
directors, and employees; and (d)		
prevent closure by DENR and/or		
LGU.		

Environmental compliance Non-compliance with Environmental Laws and Regulations

Disclosure	Quantity	Units
Total amount of monetary fines for non-compliance with	15,000	PhP
environmental laws and/or regulations		
No. of non-monetary sanctions for non-compliance with	0	#
environmental laws and/or regulations		
No. of cases resolved through dispute resolution mechanism	0	#

loes it occur? What is the	affected?	
organization's involvement in the		
mpact?		

Since the fine was imposed for The stakeholders affected The company was able to correct the commencing the operations of the were the employees who oversight by securing the required ECC. It company's research and were assigned at the included the regulatory requirements for development (R & D) farm despite farm, as well as the the continued operation of the farm in the lack/absence of Environmentalbusiness partners of the the monitoring of its compliance team in Compliance Certificate ("ECC"), the company, and the order to ensure that permits are renewed impact was only on the company's government. and secured annually. compliance with regulatory requirements. However, the same did not result in any harm to any person or even animal or even to the environment.

•	Which stakeholders are affected?	Management Approach

The risks involved non-The stakeholders whoVitarich strictly monitors compliance with in compliance with environmental may be affected are the environmental laws and regulations, laws and regulations are as follows: (a) company's including securing all permits and licenses (a) imposition of sanctions in the stockholders, directors, needed for the continued operation of its form of fine, cease and desist officers, and employees; business. As mentioned above, it order, or closure of operation; (b)(b) customers; (c) operates within the thresholds allowed civil, criminal, or administrativebusiness partners; (d) theby law and it regularly monitors and liability on the part of the erringcommunities where the maintains its equipment. lt also employee; (c) high contribution to company has operations; continuously looks for solutions to further air, water, or land pollution; (d)(e) suppliers; and (f)lessen its wastes, air emissions and air shortage of resources; (e) healthgovernment, especially pollutants. risks of employees, customers, and the regulators.

animals fed with the company's feeds; and (f) taint in the reputation/goodwill of the company.

What are the Opportunity/ies Identified?

Compliance with environmental laws and regulations not only avoids harm to the people in the communities where Vitarich has business operations, its customers and to the animals fed with its feeds, but also ensures business continuity and peaceful relationship with the communities where operates it and the government. Compliance with

environmental laws and	
regulations also prevent liabilities	
on the part of the company, its	
directors, officers, or employees.	

## SOCIAL

#### **Employee Management**

**Employee Hiring and Benefits** 

Employee data

Disclosure	Quantity	Units
Total number of employees <sup>5</sup>		
a. Number of female employees	228 (national)	#
b. Number of male employees	382 (national)	#
Attrition rate <sup>6</sup>	7 %	rate
Ratio of lowest paid employee against minimum wage	none	ratio

#### Employee benefits

List of Benefits	Y/N	% of female employees who availed for the	% of male employees who availed for the
		year	year
SSS	Y	53	39
PhilHealth	Y	12	28
Pag-ibig	Y	42	57
Parental leaves	Y	2	5
Vacation leaves	Y	184	277
Sick leaves	Y	126	176
Medical benefits (aside from	Y	34	43
PhilHealth)			
Housing assistance (aside from Pag-	Ν	0	0
ibig)			
Retirement fund (aside from SSS)	Y	0	3
Further education support	Ν	0	0
Company stock options	Ν	0	0
Telecommuting	Ν	0	0
Flexible-working hours	Ν	0	0
(Others)	Y		

What is the impact and where does it occur? What Management Approach is the organization's involvement in the impact?

With operations in Luzon, Visayas, and Mindanao, Vitarich not only abides by the country's labor Vitarich contributes to labor and employment notstandards laws but also gives the employees only on a nationwide scope but also on a localized additional benefits such as medical allowance, scope. It helps promote local hiring in Bulacan, Iloilo, personal protective equipment, uniform, medical

<sup>&</sup>lt;sup>5</sup> Employees are individuals who are in an employment relationship with the organization, according to national law or its application (GRI  $\frac{\text{Standards 2016 Glossary}}{6}$ <sup>6</sup> Attrition are = (no. of new hires – no. of turnover)/(average of total no. of employees of previous year and total no. of employees of current

year)

High retention rate is being experienced and will As mentioned above, the company partnered continue to be experienced if Vitarich continues to with schools and NGOs to make it more attractive comply with existing laws, rules, and regulations and to young professionals and it commits to study company practices/policies. Further, since the feasibility of providing scholarship programs company provides not only the compensation and to employees and to college students. benefits provided under the law but also additional medical and retirement benefits, there is an opportunity to attract and encourage young professionals to join Vitarich.

#### Employee Training and Development

Disclosure	Quantity	Units
Total training hours provided to employees		
a. Female employees	4,224	hours
b. Male employees	5,750	hours
Average training hours provided to employees		
a. Female employees	18.53	hours/employee
b. Male employees	15.33	hours/employee

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
Vitarich's training and development programs whether internal or external, for its employee contribute to employee's personal and professiona growth and efficiency in the performance of the tasks.	sskills/technical, behavioral, or compliance Itrainings. In-house trainings are
	given and/or implemented.
What are the Risk/s Identified?	
What are the Risk/s Identified? Failure to give trainings and/or to send employees to relevant trainings may result in career stagnancy of employees, demoralization and demotivation of employees, inefficiency of employees, and non- growth of employees due to non-upgrading of skills There will also be an increase in employee turnover. Less skilled and demotivated employees may also result in non-attainment of targets. Another risk identified is the failure of employees to return investment on trainings due to their eventua resignation.	given and/or implemented. Management Approach In addition to those provided above, Vitarick fmanages the risks and opportunities associated fwith employee training and development by making sure that most, if not all, the trainings are industry-related. Vitarich also commits to study the feasibility of institutionalizing a continuous learning program for its employees and, as pmentioned above, to launch the employee LPF program in 2020.

Investing on employees' trainings and development will result in the professional and personal growth of the employees, which, in turn, may yield to higher

a second as the second term and the state of the second second second second second second second second second	
employee retention and better productivity results.	
employee recention and better producting results	

#### Labor-Management Relations

Disclosure	Quantity	Units
% of employees covered with Collective Bargaining	72 (national)	%
Agreements		
Number of consultations conducted with employees	9 for major	#
concerning employee-related policies	employee related	
	policies	

What is the impact and where does it occur? What	Management Approach
is the organization's involvement in the impact?	
With 72% of its employees covered by Collective Bargaining Agreements ("CBA"), Vitarich contributes not only to the growth of the country's employment rate but also to the empowerment of its employees. Through their union, employees are represented and their concerns are taken into consideration in the preparation and implementation of policies, wages, and benefits.	with the employees and their union and uphold the terms and conditions in the CBA for as long the organization can sustain. However, for the obligations that Vitarich cannot meet or provide the company explains the reasons and rational
What are the Risk/s Identified?	union of the company's financial performance.
Labor unrest may occur should there be a delayed performance of company's obligations under the CBA. Economic demands of union that the company may not be able to provide due to its financial performance at the time of negotiations on the economic provisions of the CBA. Strike, whether legal or illegal, for failure of parties to agree on CBA terms.	
What are the Opportunity/ies Identified?	
Cooperation of the union in disseminating relevant information and the company's situation to the rest of the employees may result from the company's full transparency on the company's financial performance and condition.	

### Diversity and Equal Opportunity

Disclosure	Quantity	Units
% of female workers in the workforce	228	37%
% of male workers in the workforce	382	63%
Number of employees from indigenous communities and/or	None	#
vulnerable sector*		

\*Vulnerable sector includes, elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E).

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
As mentioned above, the company contributes to the growth of employment rate in the country and in the areas where the company operates. It also contributes to the empowerment and employment of women. It provides equal opportunity for all persons, regardless of sex and gender.	than the female employees, it does not mean that there is gender preference in the selection and hiring of employees. In fact, Vitarich has
What are the Risk/s Identified?	Management Approach
Work interruptions due to availment of maternity leave for women employees and solo parent leave for solo parents. Increase in costs due to the requirement in the Expanded Maternity Leave Law for shoulder part of the benefits and hiring of relievers. Work interruptions and increase in costs due to gynecological-related diseases for women.	reliever in order not to over-burden the other employees. If there is none, it distributes in the meantime the workload of the employee on leave. Otherwise, it hires a reliever in order to prevent work interruptions and overloading the work of other employees. To address the possibility of increase in costs due to availment of
What are the Opportunity/ies Identified?	Management Approach
Since Vitarich has no gender preference for every position in the company, it may become more attractive to the workforce and it creates a more conducive working environment for women.	and commits to continue to uphold meritocracy

#### Workplace Conditions, Labor Standards, and Human Rights

#### Occupational Health and Safety

Disclosure	Quantity	Units
Safe Man-Hours	493,664	Man-hours
No. of work-related injuries	5	#

No. of work-related fatalities	None	#
No. of work related ill-health	40	#
No. of safety drills	6	#

·	Management Approach
is the organization's involvement in the impact?	
Vitarich's occupational health and safety plays a vital role not only in its business operations but also in its customer's business and the health, safety, well-being and continued employment of its workers. In addition, by maintaining a health and safe workplace, Vitarich contributes to the growth of employment rate in the country and in the areas where it operates.	has an existing Safety Policy and Safety Officer in all company-owned manufacturing sites. It also promotes health and safety awareness to employees through the Company's Safety Officer. It also maintains buffer of finished goods and raw
	implements all sanitary and biosecurity measures
	in place. In addition, the company provides
	safety-related trainings and personal protective
Failure to maintain a health and safe workplace may hamper not only the company's business operations but also its customer's business operations due to delays in deliveries resulting from accidents and/or illnesses.	equipment to all employees. Vitarich commits to evaluate and improve its risk management system and policies in order to prepare and better equip its employees during calamities and disasters.
What are the Opportunity/ies Identified?	
A safe and healthy workplace will increase the company's good will and will promote low turn-over rate. It will also keep operational costs within budget or may even lessen it. It may increase revenue due to on-time delivery of products.	

#### Labor Laws and Human Rights

Disclosure	Quantity	Units
No. of legal actions or employee grievances involving forced	none	#
or child labor		

Do you have policies that explicitly disallows violations of labor laws and human rights (e.g. harassment, bullying) in the workplace? **Yes but it is limited in scope.** 

Торіс	Y/N	If Yes, cite reference in the company policy
Forced labor	N	
Child labor	Y	This is one of the provisions in the Company Hiring Policy
Human Rights	Y	One human right being upheld in the Company Rules and Regulations is the right of employees against

	sexual harassment.

What is the impact and where does it occur? What	Management Approach
is the organization's involvement in the impact?	

Vitarich contributes to the government's policy At the outset, while there is no specific provision against forced and child labor and to the promotion on the Company Hiring Policy and Company Rules of human rights in the work place. Thus, by upholding and Regulations prohibiting forced labor, the the laws and public policies, Vitarich contributes to company, as a matter of practice, **does not** peace and order in society as well as to the growth of engage in forced labor. As mentioned above, all employment rate. Since it upholds human rights inits employees were hired based on their the workplace, it promotes a healthy and harmonious qualifications, skills, and credentials and their all working relationship among the employees.

What are the Risk/s Identified?

All of them are receiving the compensation packages agreed upon with the company.

The absence of prohibition on forced labor may bein addition, Vitarich also strictly adheres to the misconstrued by the public and other employees that provisions of the labor laws and CBA. the company allows the same.

Furthermore, the company commits to revisit its Likewise, the lack of provisions regarding human Company Hiring Policy and Company Rules and rights in the company's rules and regulations may Regulations in order to fill in gaps in its policies result in impunity for acts or omissions constituting and rules and maintain a conducive working violations of human rights, which, in turn, will lead to environment.

higher turn-over rate of employees.

#### What are the Opportunity/ies Identified?

Higher retention rate of employees due to explicit protection of human rights on the company's rules and regulations. Justice for victims of violations for labor laws and human rights in the workplace due to established policies and procedures.

#### Supply Chain Management

Do you have a supplier accreditation policy? If yes, please attach the policy or link to the policy: **No**.

Торіс	Y/N	If Yes, cite reference in the supplier policy		
Environmental performance	Y	Please see explanation in the Management		
Forced labor	Y	Approach Column		
Child labor	Y			
Human rights	Y			
Bribery and corruption	Y			

Do you consider the following sustainability topics when accrediting suppliers?

What is the impact and where does it occur? What	Management Approach
is the organization's involvement in the impact?	
Vitarich's supplier accreditation requirements contribute not only to ensuring that its business operates within the bounds of law but also ensures that its suppliers conduct their businesses within the bounds of law. It contributes to the government in terms of compliance with laws and public policies. It helps the government save money on pursuing administrative and/or criminal action/s against erring corporations.	following the standards in the ISO Manual and in the list of requirements in its Supplier Accreditation Form. It requires suppliers to submit their Business Permit, Certification of Registration, Income Tax Return, Audited
	Environmental performance is considered
What are the Risk/s Identified?	through the requirement of submission of
Conducts amounting to unethical or illegal acts may	suppliers are not engaged in forced labor and child labor and that it upholds human rights
What are the Opportunity/ies Identified?	looking at the suppliers' income tax returns,
Having an established and separate procurement policy will contribute to the growth of the suppliers as they will also be able to embed sustainability in their businesses. Helping or contributing to suppliers' growth will, in turn, lead the company to a stronger relationship with all suppliers.	that it deals with an authorized person by the supplier by requiring a Board/Partnership resolution/authorization letter from proprietor,

## Relationship with Community

Significant Impacts on Local Communities

Operations with significant (positive or negative) impacts on local communities (exclude CSR projects; this has to be business operations)	Location	Vulnerable groups (if applicable)*	Does the particular operation have impacts on indigenous people (Y/N)?	Collective or individual rights that have been identified that or particular concern for the community	Mitigating measures (if negative) or enhancement measures (if positive)
As part of	its operations,			Aside from its	To increase its

Veterinary Me nationwide – in areas where it program contri awareness, job creation, shar resource to th	n and near the operates. This butes to raising and livelihood ing of water ne community, ating business		Ν	contributions, there is no collective or individual right that has been identified as a concern in the community.	contributions to employees, business partners, and the community, Vitarich commits to maintain and improve its communications with the community.
conducts pocke Animal Raising nationwide – in areas where it of seminars contr to raising awa to properly rais poultry and live in job and live	e company also et seminars on & Management n and near the operates. These ibute not only reness on how se and manage estock but also lihood creation with of poultry		Ν		
The company's poultry operations - Broiler Contract Growing, Broiler Breeder Contract to Buy (Hatching Eggs & Day Old Chicks), and Broiler Contract To Buy (Live Chicken) contribute positively and negatively to the communities where they operate.	It conducts these operations nationwide, particularly in Central Luzon, Bicol, Iloilo/Western Visayas, Cagayan De Oro / Iligan, Davao Del Sur/ Del Norte / City / Compostella Valley, Caraga / Surigao Del Sur, General Santos /South Cotabato	Farmers from the country side	Ν	Apart from its positive impacts like job and livelihood creation, empowerment of farmers and increase in local business taxes in the community, these business operations unfortunately raise concerns on pest / fly infestation and foul odor / air pollution within the community.	Vitarich practices a Comprehensive & Holistic Pest Control & Pollution Management, employs Farm Best Practices /

Vitarich's feedmill operations both have positive and negative impacts on the environment.	Iloilo Davao	Ν	The company's feedmill operations contribute to job creation and employment. However, as disclosed under the various topics on impacts on Environment above, these operations also contribute to pollution and production of wastes, although in a very minimal level.	Vitarich ensures that all its equipment are regularly maintained and that all laws, regulations, and company policies are followed. It also operates within the allowable threshold. All wastes are properly segregated, those that may be recycled or re- used are either recycled or re- used. Those that may not be recycled or re- used are disposed of properly. As disclosed above, Vitarich continuously looks
				used are disposed of properly. As disclosed above, Vitarich continuously looks
				for solutions to further reduce its air emissions, air pollutants, and wastes.

\*Vulnerable sector includes children and youth, elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E)

For operations that are affecting IPs, indicate the total number of Free and Prior Informed Consent (FPIC) undergoing consultations and Certification Preconditions (CPs) secured and still operational and provide a copy or link to the certificates if available: \_\_\_\_\_\_

Certificates	Quantity	Units
FPIC process is still undergoing		#
CP secured		#

What are the Risk/s Identified?	Management Approach
What are the Opportunity/ies Identified?	Management Approach

#### **Customer Management**

Customer Satisfaction

Disclosure	Score	Did a third party conduct the customer satisfaction study (Y/N)?
Customer satisfaction	No data available yet	Ν

## What is the impact and where does it occur? What Management Approach is the organization's involvement in the impact?

Customer satisfaction contributes not only to building For 2019, while it has in place a LPP program for a lifetime partnership with the customer but also to its customers, customer satisfaction was based on the morale and productivity of the employees and to personal relationship and attention of the Vitarich's relationship with its suppliers as well. In account manager. At that time, its customer addition to that, customer satisfaction also satisfaction assessment has not yet been contributes to the financial growth of Vitarich's institutionalized. Moving forward, Vitarich is in business partners. the process of institutionalizing its customer satisfaction assessment.

What are the Risk/s Identified?	Management Approach

Poor customer satisfaction may result in customer Vitarich commits to strengthen and improve the shift to competitors and bad public perception implementation of its LPP program for its towards the company. This, in turn, may result in customers and business partners. It also plans to decrease in revenue for the company. It may also institutionalize best practices in addressing decrease revenue of customers for failure to attend customer needs and satisfaction. to their concerns/complaints within reasonable time.

## What are the Opportunity/ies Identified?

A good customer satisfaction leads to a carefully calculated growth focused on the company's LPP programs rather than merely increasing sales. It may also result in higher customer retention and will also contribute to customer's growth and expansion.

#### Health and Safety

Disclosure	Quantity	Units
No. of substantiated complaints on product or service	0	#
health and safety*		
No. of complaints addressed	0	#

\*Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
For the year 2019, there was no substantiated	The company applies its best practices and
complaint against the health and safety of Vitarich's	
products. Since there was no substantiated	improve, and actually improves its products and

complaint, the company was not exposed to any legal	
and/or financial risks in 2019.	Likewise, as a matter of policy and practice, the
	company verifies a product complaint
What are the Risk/s Identified?	immediately upon receipt of such complaint.
	Once a complaint has been verified/substantiated
Failure to timely address a customer complaint may	to be valid, Vitarich takes the appropriate
lead to the shift of customers to the competitors and	
bad public perception on the company's products.	
This, in turn, may result in decrease in revenue.	
Failure to keep the products safe may result in a legal	
liability on the part of the corporation, its officers,	
employees or even business partners.	
Death or sickness on the animals may occur if the	
feeds are not kept healthy and safe. Likewise, death	
or sickness may occur should the chickens sold by the	
company are not kept healthy and safe.	
company are not kept nearing and sale.	
What are the Opportunity/ies Identified?	
Maintaining the health and safety of the company's	
products and immediate actions on customer	
complaints may increase customer retention and	
generate more income. In addition, the company	
avoids exposure to legal liability. It also does not	
expose its business partners to any legal liability.	
expose no business partners to any regariability.	<u> </u>

Disclosure	Quantity	Units
No. of substantiated complaints on marketing and	8	#
labelling*		
No. of complaints addressed	8	#

\*Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What	Management Approach	
is the organization's involvement in the impact?		
These complaints involved the company's change in	As stated above, the complaints were validated	
the packaging of its feeds, which resulted in and once proven to be valid, appropriate action		
customers' disappointment and loss of income	was taken to correct the same. Should the	
potential as they were unable to recycle the pack.	complaints were found to be invalid, the same	
	are addressed by explaining the company's	
	decisions/actions/investigation to the customer.	
What are the Risk/s Identified?	It applies its LPP program and further commits to	
	institutionalize its best practices in addressing	
Poor labelling, marketing and packaging may cause customer needs and satisfaction. In addition, the		
confusion misinformation and even contamination	company makes sure that the nackaging makes it	

Poor labelling, marketing and packaging may cause customer needs and satisfaction. In addition, the confusion, misinformation, and even contamination company makes sure that the packaging makes it of products. It may also lead to a legal liability on the easy for the customers to access shelf-life

ompany's part when expired products are <mark>information of products.</mark>	
istakenly sold and consumed. It may also cause loss	
f customers/business opportunities when customer	
oncerns/complaints are not attended to within	
easonable time. The use of plastics in the labels and	
ackages of the products not only contributes to	
lastic pollution but also may lead to loss of	
ustomers due to the latter's preference for	
ompanies who are more eco-friendly.	
/hat are the Opportunity/ies Identified?	
roper labelling and packaging of the product may be	
sed as a marketing tool by the company. Customers	
hight shift to patronizing the customer's products	
ue to its proper labelling and packaging.	

#### Customer privacy

Disclosure	Quantity	Units
No. of substantiated complaints on customer privacy*	None reported	#
No. of complaints addressed	None reported	#
No. of customers, users and account holders whose	0	#
information is used for secondary purposes		

\*Substantiated complaints include complaints from customers that went through the organization's formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

What is the impact and where does it occur? What is the organization's involvement in the impact?	Management Approach
For the year 2019, there was neither a substantiated complaint nor a reported violation of customer's privacy. Thus, the customer's full trust and confidence on Vitarich was maintained, thereby creating stronger partnership with the customers.	Privacy Law and honors all non-disclosure agreements entered into with customers.
What are the Risk/s Identified?	Management Approach
The company, its officers, and erring employees may face civil, criminal or administrative procedures or civil, criminal, or administrative liabilities may be imposed on them due to a breach of a customer's data privacy rights. Shift of customers to competitors due to loss of trust	the customer. For customers applying for a credit line with the company, the customers are fully made aware of the necessity of gathering information proving their financial capacity. It also conducts trainings regarding its customer privacy policy and regularly monitors data privacy updates in compliance with laws. All employees whose functions would necessarily have access to customers' data are reminded regularly about the non-disclosure of customer's information and
and confidence on account of data privacy breaches.	trade secrets. The company also conducts regular audits of its employees to ensure that customer's

What are the Opportunity/ies Identified?	data are well protected. The company has an I	
	department in charge of maintaining the integrity	
Protection of customers' right to the privacy of their	and security of data stored electronically as well	
data has been a proven way to have stronger ties	as the maintenance and security of all computers	
with the customers, thereby, making them more loya		
to the company. In addition, the company continues	developed a safe-keeping system of all its	
to grow due to these loyal customers.	contracts, records, and important documents to	
	protect the data of the customers.	

#### Data Security

Disclosure	Quantity	Units
No. of data breaches, including leaks, thefts and losses	0	#
of data		

What is the impact and where does it occur? What	Management Approach
is the organization's involvement in the impact?	

For 2019, the company did not experience data As mentioned above, the company has an IT breach, leak, theft or even loss. All data regarding the department in charge of maintaining the integrity company's business operations, trade secrets, and security of data stored electronically as well employees, suppliers, and customers are intact and as the maintenance and security of all computers secured. Since it was able to keep its data secured, used by the employees. The company also has the company's business operations and supply chain developed a safe-keeping system of all its remained undisturbed and the company's business contracts, records, and important documents to operations and supply chain were not exposed to protect the data in the said contracts, records or documents. Only those that have a "need" to access these documents may be allowed access

The company was able to maintain its relationship to the said records, contracts, or documents and with its business partners and customers. the information contained in those records,

What are the Risk/s Identified?

the information contained in those records, contracts or documents must be used only for a legitimate purpose. The company also regularly reminds the employees about compliance with the data privacy policy of the company and the

A breach in the company's data security may result in data privacy law. Employees are regularly any of the following: reminded not to disclose information about the

- 1. Identity of employees may be stolen and used company, business operations, strategy, in the commission of crimes. suppliers, customers and other information that
- 2. The company's computer system may bug are not public or have not been made public. As down should a virus be able to penetrate it. part of its contracts with employees, customers,
- The company's name and data may be used suppliers, consultants and other persons, to commit crimes or propagate false liabilities are imposed for breach of data privacy information about the company.
- The company's trade secrets and strategies may be used by competitors.
- Suppliers' and customers' sensitive information may be used in a wrongful, illegal or immoral activity.
- Loss of trust of suppliers and customers may cause them to terminate or no longer renew their contracts with the company.
- 7. Legal actions and/or liabilities against the

company, its officers and/or erring employees due to violation of non-disclosure and data security provisions of contracts.

8. Theft of company's data and money.

#### What are the Opportunity/ies Identified?

The protection of data of the company, its operations, strategies, employees, suppliers and customers may result in:

- Protection of employees against identity theft.
- 2. Security from viruses of the computers, thereby avoiding any unnecessary expenses.
- 3. Protection of the company against crimes or false information.
- Protection of the company's trade secrets and strategies.
- Protection of suppliers' and customers' sensitive information against any wrongful, illegal or immoral activity.
- Trust of suppliers and customers will strengthen causing them to renew their contracts with the company.
- Protection against legal actions and/or liabilities against the company, its officers and/or erring employees due to violation of non-disclosure and data security provisions of contracts, thereby also avoiding unnecessary litigation costs.
- Protection against theft of company's data and money, thus, keeping the company's liquidity.

## **UN SUSTAINABLE DEVELOPMENT GOALS**

## Product or Service Contribution to UN SDGs

Key products and services and its contribution to sustainable development.

Key Products and Services	Societal Value / Contribution to UN SDGs	Potential Negative Impact of Contribution	Management Approach to Negative Impact	
Animal Feeds	Vitarich's products contribute to the UN	The potential negative impacts of the	As disclosed in the previous topics, Vitarich shall	
Animal Health Care	Sustainable Development Goals ("SDGs") through:	contributions to the SDGs are:	continue to operate within the parameters of law, regulations, its ECC and it	
Live and	1. Job creation and equal opportunity for all	1. Shortage of natural resources.	shall continue to look for solutions to further reduce its contributions to pollution	

Droccod	parsans not only in	2 Dollution	as well as to further reduce
Dressed Chicken	persons not only in terms of hiring but also with respect to	3. Increase in water	the wastes it generates/produces from its
	promotions (SDGs 1, 2, 5, 8 and 10).	waste, solid and hazardous wastes.	operations. It shall continue to regularly maintain its equipment. It shall also look
	2. Compensation and benefits package higher than what the law provides (SDGs 1, 2, 5, 8 and 10).		into the possibility of using renewable materials in order to conserve natural resources.
	3. Harmonious working relationship environment and promotion of labor and human rights in the workplace (SDGs 3 and 8).		
	4. Continuous provision of food for animals and people, thereby increasing sales volume of its feeds and dressed chicken (SDGs 2 and 8).		
	5. Strict compliance and implementation of biosecurity and sanitation measures (SDGs 3 and 12)		
	6. Regular seminars on family planning, sanitation, and health promote the over-all well-being of the employees (SDGs 3 and 8).		
	7. Implementation of employee LPP in 2020 (SDGs 1, 3 and 8).		
	8. Operations are within the parameters and thresholds of the company's ECC (SDGs 12 and 13).		
	9. Lifetime profitable		

partnerships with the company's business partners, suppliers, and customers (SDGs 1 and 8).	
10. Taxes paid to the government.	

\* None/Not Applicable is not an acceptable answer. For holding companies, the services and products of its subsidiaries may be disclosed.

## **ANNEX A: BUSINESS MODEL**

	сн	Brand Purpose: FORGING LIVELIHOOD, NOURISHING LIVES.					
VISIC	DN	VITARICH will	• • •	usiness partner, and innovator in the feeds industry and will be the backbone of every Filipino by providing the best solutions through its products and services.			
		To Continuously adopt new business	INPUTS	BUSINESS ACTIVITIES / PROCESSES	OUTPUTS	OUTCOMES	
	development programs and technological advancement that will enhance quality of products and services.	Financial Capital consists of money/cash generated from payments of stockholders for their subscriptions or from trading of shares in the PSE. It also includes money generated from its business operations and loans from banks and other financial institutions.	Manufacturing and distribution of various animal feeds.	Vitarich has several lines of hogs and poultry feeds, which cater to different types of customers.	70 years of feeds manufacturing and distribution		
	<ul> <li>To empower employees and customers by imparting</li> </ul>	employees and customers by mparting	Manufactured Capital includes office supplies, feedmill/dressing plant and its equipment, office building, vehicles, office equipment, phones and laptops	Poultry integration.	Vitarich has also produced dressed chicken and value added chicken products under the brand "Cook's"	Continued contribution to the government through the taxes that the Corporation pays.	
NOISSIM	i a • T c s	knowledge and nnovations in agribusiness Fo Provide comprehensive solutions through	Intellectual Capital includes feeds formulations, dressed chicken formulation, business strategies and plans, goodwill and reputation of the Corporation, logo, product lines, and brand names such as "Cook's" brand.	Production and distribution of dressed chicken	It is also a business partner and supplier of dressed chicken to rotisseries, restaurants, distributors and other small to medium scale enterprises.	Long term business partnerships with its growers, broilers, and hog raisers as well as with the farmers from whom the Corporation buys its raw materials.	
	serv the Phili Agri Indu	roducts and ervices in raising he standard of the 'hilippine gribusiness ndustry	Human Capital includes hard working and efficient employees, consultants, management team, directors and officers.	Production and distribution of animal health products.	Its animal health products are used by its growers, broilers, and hog raisers in their operations. These products are likewise available to the public, even if they are not Vitarich's growers, broilers, or hog raisers.	Business partnerships with its tollers.	
	F C C	To build partnerships with pur suppliers and customers to	Social Capital includes the Corporation's business partners, customers, and suppliers.			Providing employment in the areas where it operates.	
	F S i	achieve long term profitability and sustainability and ncrease shareholders' value	Natural Capital includes Vitarich's raw materials for its feeds, day old chicks and hatching eggs for its poultry operations as well as water, and land where its offices and plants are located.				
VALU	ES	LEADERSH		EXCELLENCE	E C	ARE FOR OTHERS	